

Comment Box for Results with Critical Flags

WHEN: Wednesday, November 14, 2024 – Effective Immediately

WHERE: The change will affect the following venue(s):

- Main Hospital Laboratories

At the following NLH Member Organization(s):

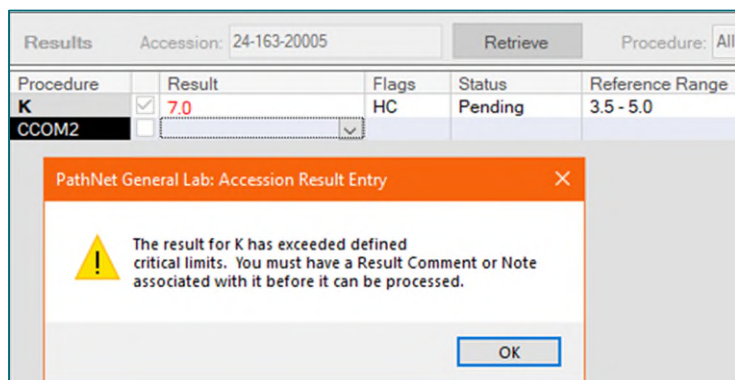
- NL AR Gould
- NL Blue Hill
- NL CA Dean
- NL Eastern Maine
- NL Inland
- NL Maine Coast
- NL Mercy
- NL Seabasticook Valley

WHO: The change will affect the following staff at the above noted locations:

- Laboratory Technologist

WHAT: An automatic pop-up box will populate when verifying or performing a result with a critical flag.

Pop-up for a single critical

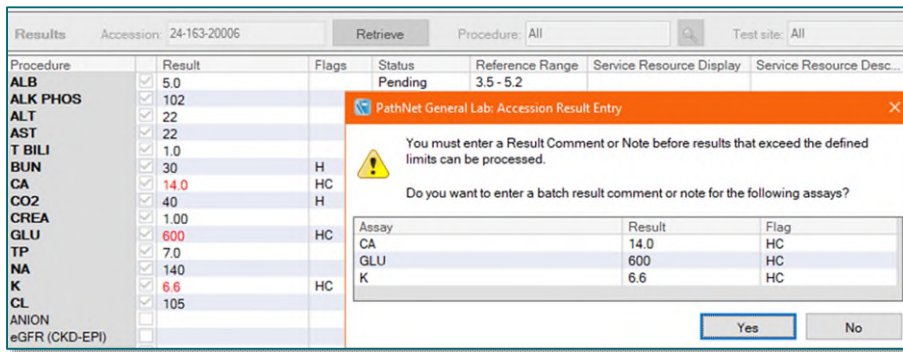


The screenshot shows a software interface for lab results. At the top, there are fields for 'Results', 'Accession: 24-163-20005', a 'Retrieve' button, and 'Procedure: All'. Below this is a table with columns: Procedure, Result, Flags, Status, and Reference Range.

Procedure	Result	Flags	Status	Reference Range
K	7.0	HC	Pending	3.5 - 5.0
CCOM2				

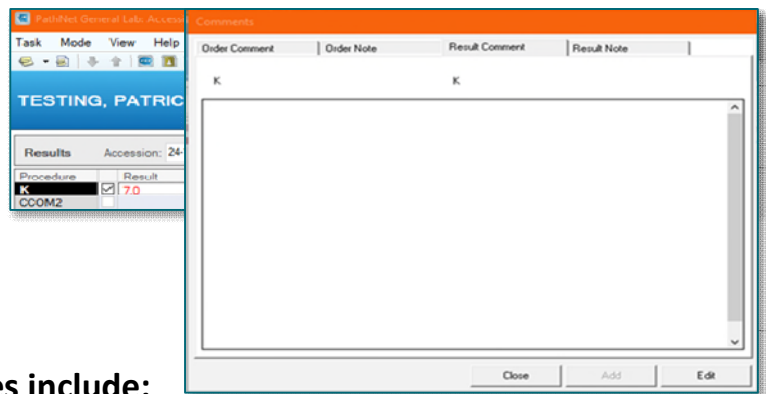
An orange pop-up window titled 'PathNet General Lab: Accession Result Entry' is overlaid on the table. It contains a yellow warning triangle icon and the following text: 'The result for K has exceeded defined critical limits. You must have a Result Comment or Note associated with it before it can be processed.' There is an 'OK' button at the bottom of the pop-up.

Pop-up for multiple critical results



WHY: Laboratory Technologists must enter a result comment for results that exceed the defined limits before processing.

- HOW:**
- Acknowledge the pop-up box.
 - Enter a comment using the applicable comment templates.
 - Select **Add**.



Applicable comment templates include:

CALLC
CALL CRIT INLD
CALL CRIT TAMC
CALL CRITICAL BMMH
CALL CRITICAL MCH
CALL CRITICAL MERCY
CALL CRITICAL SVH
CALL XA
CRITANC
CRIT

NOTE: Results cannot be “performed” without adding a comment. When a critical that has been “performed” is “verified,” the technologist will NOT see the pop-up, as the performer has already entered a comment.

TIP: To avoid verifying and commenting on other departments’ critical results, filter Accession Results Entry to display the minimum necessary number of “Procedures.”

****PLEASE NOTE: This mailbox is not monitored.****

[Please direct any questions to the Health Informatics team using this link.](#)

**If you no longer wish to receive these communications,
please notify [Health Informatics Leadership](#).**

**If you are receiving this communication as part of a department distribution list,
please reach out to the owner of that list to be removed, if appropriate.**