Comment Box for Results with Critical Flags

WHEN: **Wednesday, November 14, 2024 – Effective Immediately**

WHERE: **The change will affect the following venue(s):**

- Main Hospital Laboratories

At the following NLH Member Organization(s):

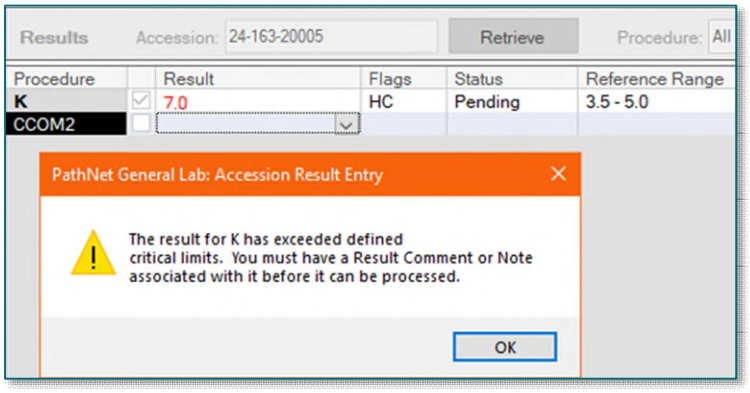
- NL AR Gould
- NL Blue Hill
- NL CA Dean
- NL Eastern Maine
- NL Inland
- NL Maine Coast
- NL Mercy
- NL Sebasticook Valley

WHO: **The change will affect the following staff at the above noted locations:**

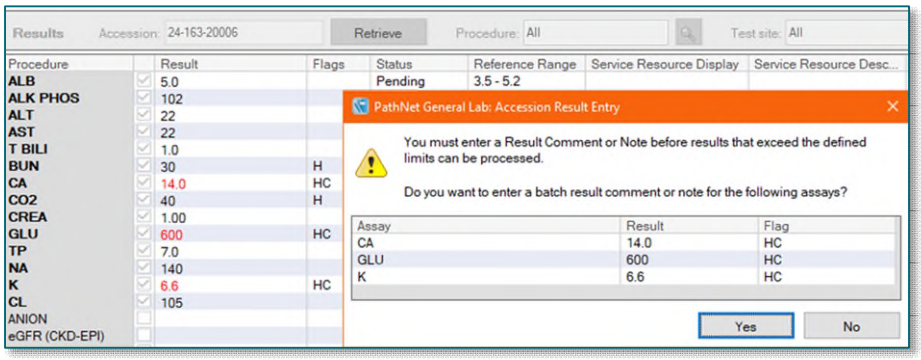
- Laboratory Technologist

WHAT: An automatic pop-up box will populate when verifying or performing a result with a critical flag.

Pop-up for a single critical



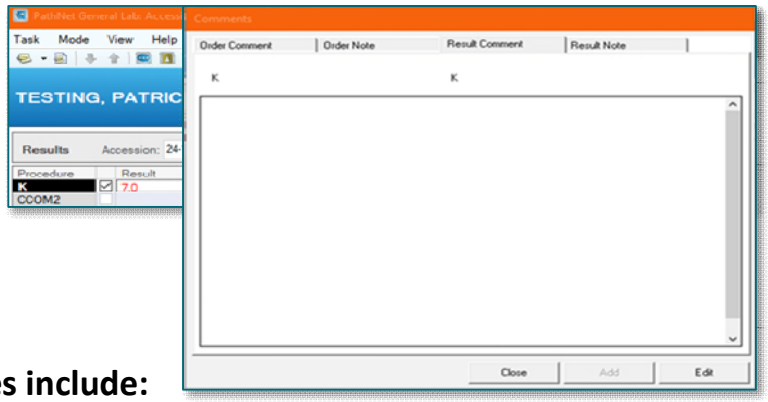
Pop-up for multiple critical results



WHY: Laboratory Technologists must enter a result comment for results that exceed the defined limits before processing.

HOW:

- Acknowledge the pop-up box.
- Enter a comment using the applicable comment templates.
- Select **Add**.



Applicable comment templates include:

CALLC
CALL CRIT INLD
CALL CRIT TAMC
CALL CRITICAL BHMH
CALL CRITICAL MCH
CALL CRITICAL MERCY
CALL CRITICAL SVH
CALL XA
CRITANC
CRIT

NOTE: Results cannot be "performed" without adding a comment. When a critical that has been "performed" is "verified," the technologist will NOT see the pop-up, as the performer has already entered a comment.

TIP: To avoid verifying and commenting on other departments' critical results, filter Accession Results Entry to display the minimum necessary number of "Procedures."

****PLEASE NOTE: This mailbox is not monitored.****

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