

Clairvia Daily Edits

Education Strategy and Important Dates – PromisePoint is OPEN!

WHEN: December 8, 2024 – Daily Edits Workflow

December 8, 2024 – Finalized Schedule

WHERE: The change will affect the following venue(s):

- Acute/Inpatient (to include ED & Peri-Op)

At the following NLH Member Organization(s):

- NL Mayo Hospital

WHO: The change will affect the following staff at the above noted locations:

- House Managers
- Managers/Directors

WHAT: **Clairvia Scheduling for Leaders**

- Daily call outs and schedule changes after the schedule has been finalized can be completed using the Daily Editor workflow.

WHY: Clairvia is replacing the current scheduling system to align with the Cerner Millennium Upgrade and the current scheduling system contract ending earlier than the upgrade. Schedulers and House Managers will need to keep the current schedule up to date and accurate by using daily editor within Clairvia Staff Manager.

EDUCATION STRATEGY: **Staff Education**

- **Online Promise Point Simulation Education [Available Now!](#)**
 - Curriculum Title: Use the Daily Editor
 - Course Title: NOLH-6400
 - CLAIR-Use the Daily Editor
 - Estimated time to complete 40 minutes.

- **Flyer-based education**
- **Leaders and Schedulers**
 - **Week of November 11 and November 18**, 1:1 meeting to balance and post the final schedules.
- **Leaders, Schedules, House Managers**
 - **Week of November 11**, Daily Edits education open.
- **Employees, Leaders, and Schedulers.**
 - **December 8**, go-live with at-the-elbow support for daily edits.

HOW:

Required Online Education in the PromisePoint Community

- **Online Simulator Education – Available Now!**
 - URL: www.promisepoint.com/northernlighthealth
 - Username:
 - **NLH Employees:** Seven-digit employee number with leading zeros, e.g., 0098765
 - **Contracted Employees:** Username provided at the time of hire.
 - **Initial Password:** password
 - Initial password is all lowercase.
 - If PromisePoint password has been previously set-up, please use that password.
 - **Need a password reset?** [Click this link to reach out to Clinical Informatics](#) (resets are available M-F, 08:00-16:30).



IMPORTANT: Education must be completed before go-live.

**KEY
UPCOMING
DATES:**

November 11	PromisePoint simulation education opens
October 18 – December 8	Class, meetings, and at-the-elbow support
December 7	DUE: All assigned education
December 8	Go-Live

A Note of Thanks

Learning how to use the new tools and workflows is the first step towards adoption. True adoption will help us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

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