

## iPod Replacement

### Education Strategy and Important Dates – PromisePoint is OPEN!

**WHEN:** Monday, November 4, 2024

**WHERE:** The change will affect the following venues:

- Environmental Services (EVS)

**At the following NLH Member Organization:**

- NL Blue Hill Hospital
- NL MaineCoast Hospital

**WHO:** The change will affect the following staff at the above noted locations:

- EVS

**WHAT:** Current iPods will be replaced with the new ZebraTC-21 devices.

**WHY:** iPod replacement devices allow staff to complete appropriate workflows by using upgraded technology, along with more advanced communication within the department.

#### **EDUCATION STRATEGY:** Environmental Service Staff

- **Online PromisePoint Simulation Education [Available Now!](#)**

#### **Curriculum: CareAware Connect Introduction**

- NOLH-2700 CRAWR Introduction to CareAware [Duration 10 mins!](#)
- NOLH-2701 CRAWR CareAware Connect Messenger/Voice [Duration 34 mins!](#)

**HOW:** Required Online Education in the PromisePoint Community

- **Online Simulator Education – Available Now!**

- URL: [www.promisepoint.com/northernlighthealth](http://www.promisepoint.com/northernlighthealth)

- **Username:**

- **NLH Employees:** Seven-digit employee number with leading zeros, e.g., 0098765

- **Contracted Employees:** Username provided at the time of hire

- **Initial Password:** password

- Initial password is all lowercase.
      - If PromisePoint password has been previously set-up, please use that password.

- **Need a password reset?** [Click this link to reach out to Clinical Informatics](#) (resets are available M-F, 08:00-16:30).



**KEY  
UPCOMING  
DATES:**

**Date: Oct. 24**

**Date: Nov. 4**

**Date: Nov. 4**

**PromisePoint Simulation Education Opens**

**DUE: All Assigned Education**

**Go-Live**

### **A Note of Thanks**

Learning how to use the new tools and workflows are the first steps toward adoption. True adoption helps us care for our patients and grow within our expanding, highly connected health system. Your partnership is key to making this a reality and we appreciate your ongoing support.

**\*\*PLEASE NOTE: This mailbox is not monitored.\*\***

[Please direct any questions to the Health Informatics team using this link.](#)

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