

SDoH Optimization – End User Validation (EUV)

WHEN:	Monday, December 2, through Friday, December 6, 2024
WHERE:	 EUV will affect the following venue(s): Acute/Inpatient (to include ED & Peri-Op) Ambulatory ED Peri-Op
	 At the following NLH Member Organization(s): All NLH Member Organizations, excluding NL Mayo Hospital
WHO:	 The target audience for this event is: Acute Nursing ED Nursing Walk-In Care Clinical Staff Ambulatory Clinical Staff Physicians, NPs, PAs Care Managers – Ambulatory & Acute Pharmacists – Ambulatory
WHAT:	What is End-User Validation? End User Validation allows staff who have not been directly involved in the project to see the changes, document in the new build in our Build domain before it is implemented. Staff will be able to document the workflow and assist in identifying any breaks in the documentation. This is not meant to be a design session.
	What to expect During EUV, a Health Informaticist will work with one-on-one with personnel at their convenience/when they become available. Super

	Users in all areas will be the primary focus for EUV. After work with Super Users, or if Informatics cannot locate Super Users, they will work with other staff who are available. The Informaticist will assist participants with signing into the Build domain, help them identify changes, and answer questions. The Informaticist will document any issues that are discovered. Issues will be submitted to the Northern Light/Cerner project team for discussion/resolution. Please note that while Health Informatics will not be able to visit everyone, care will be taken to obtain feedback from as many participants from each group, as possible.
PROJECT INFO:	Social Determinants of Health (SDoH) is created to meet the Centers for Medicaid and Medicare services comprehensive primary care plus health information technology requirements for documenting Social Determinants of Health based on meaningful use standards.
WHY:	CMS requirements mandate that SDoH is completed in the ambulatory setting once annually and upon every inpatient encounter. The update places the required information onto one form reducing the need to click into multiple forms during an intake. There is also an MPage component that has been added to increase visibility of current and previous forms documented. An auto text has also been created for providers to easily pull the information into their notes.
CI Leads:	 Please direct any questions to the project CI Lead(s): <u>Chris Jackson</u> <u>Randi Brewer</u>

****PLEASE NOTE: This mailbox is not frequently monitored.****

Please direct any questions to the Health Informatics team using this link.