

Clairvia Standardizing Caregiver Roles and Patient Event Skills

WHEN: Thursday, December 19, 2024

WHERE: The change will affect the following venue(s):

• Acute/Inpatient

At the following NLH Member Organization(s):

- All NLH Locations using Clairvia
- **WHO:** The change will affect the following staff at the above noted locations:
 - Staff responsible for maintaining patient assignments in Clairvia.

WHAT: Caregiver Roles

- Optimizing caregiver roles to standardize across the NLH system.
 - o RN Care
 - o CNA Care
 - Patient Observer (Sitter) Care

Patient Events

- Optimizing skills available for selection when creating a patient event.
- **WHY:** This will ensure that patient care hours can always be assigned to a caregiver, making utilization, productivity, and patient assignment more accurate.

HOW: Caregiver Assignment

The **Daily Assignment** is used to assign Caregivers to the unit's patients for the oncoming shift. The assignment is intended to be completed prior to the oncoming shift's start time.

• Select Assignment Manager from the toolbar, then click Patient Assign.

• Select the Assign Patients button. (Confirm the Assignment Manager Repo	1
correct date and shift partition are	Patient Assign	
selected.	Patient Assign tus	None of the local division of the local divi
	Assign: Patients Devices Duties Relief Department	

Date: 09/19/2018 Profile: E_Merritt 3 Surgical - 02125 V Shift Partition: 0700 1900 V Go

• To assign a caregiver to a patient, hold down the caregiver's name and

drag to the box below the patient's name. Repeat the process until all nursing staff have been appropriately assigned.

> Validate that the default caregiver role is correct. If not, modify by using the dropdown.

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			RN OBSV 10% RNHr			
3			Sitter 100% 1:1 ObsHr			

Patient Events

• If a patient event is necessary, choose the skill from the dropdown that matches the employee's caregiver role from patient assign.

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P	atient Event History Pat	ient Progress Pattern	Event Manageme	ent 🔽	-			Gam	
	Event Name/Type	Global Skills	Start Date	On	Patient	Skill	Caregivers	Care Hrs	Role
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		LPN							-
		CNA/NT							
		1:1 Obs							

NOTE: Only one skill can be chosen per Patient Event. If staff involved in the event have different roles (RN vs. CNA) then separate events need to be created. Events should only be added for caregiver roles assigned to patients in Clairvia.

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