

## Quest Laboratory Updates

**WHEN:** Tuesday, December 17, 2024

**WHERE:** The change will affect the following venue(s):

- Ambulatory

**At the following NLH Member Organization(s):**

- NL AR Gould Practices
- NL EMMC Practices
- NL Mercy Practices

**WHO:** The change will affect the following staff at the above noted locations:

- All Ambulatory Clinical Staff

**WHAT:** An array of enhancements will occur to continue alignment with Quest Diagnostics.

### Quest Lab Order Entry

- Providers placing orders to go to the PSC will have one required field to indicate a Quest or non-Quest location.
- If Quest is indicated, it will automatically activate upon signing the order, reducing the risk of the orders not crossing through the interface.

**Meaning: you will no longer need to click “future order no” when Quest location is chosen.**

**WHY:** Continue alignment with Quest and provide a more efficient process to ordering labs and receiving results.

**HOW:** Continue to place lab orders, there will be **one required field** to indicate **performing location**.

- If Quest is indicated, it will automatically activate, reducing the risk of the orders not crossing through the interface.

## Workflow when place lab orders for Quest PSC.

### Step 1: Performing Location (ARLN) = Quest Diagnostics.

- Order for Future Visit = defaults to No.
- Performed Outside of EMHS = defaults to No

### Step 2: Click Sign.

**NOTE:** Click [here](#) for more information on the workflow.

**\*\*PLEASE NOTE: This mailbox is not monitored.\*\***

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