

Nurse Collect: Quest Laboratory Updates

WHEN: Tuesday, December 17, 2024

WHERE: The change will affect the following venue(s):

- Ambulatory

At the following NLH Member Organization(s):

- NL Family Medicine & Residency – Bangor
- NL Internal Medicine – Bangor
- NL Pediatric Primary Care – Bangor
- NL Primary Care Brewer
- NL Primary Care Cutler Health Center
- NL Primary Care Hampden
- NL Primary Care Husson Ave
- NL Urology – Bangor

WHO: The change will affect the following staff at the above noted locations:

- All Ambulatory Clinical Staff

WHAT: Improved Nurse Collect process for accurate collection times.

WHY: Continue alignment with Quest and provide a more accurate results of labs.

HOW: Continue to place lab orders, there will be **one required field** to indicate **performing location**.

- If Nurse collect, the order will default to Nurse Collect: No.
- At the time of collection, the order will be cancelled and reordered to indicate Nurse collect which will align the draw time for the result.

NOTE: Click [here](#) for more information on the workflow.

****PLEASE NOTE: This mailbox is not monitored.****

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