

Northern Light Health

Acadia Hospital
A.R. Gould Hospital
Beacon Health
Blue Hill Hospital
C.A. Dean Hospital
Eastern Maine Medical Center
Home Care & Hospice
Inland Hospital
Maine Coast Hospital
Mayo Hospital
Mercy Hospital
Northern Light Health Foundation
Sebasticook Valley Hospital

Memo

Date: November 27, 2024

To: All Northern Light Health Millennium End Users

From: Office of Health Informatics

RE: Patient Education Content Update – Wednesday, December 11, 2024

The Krames and ExitWriter **Patient Education** content (the content within the Patient Education tools in Cerner) will be updated on **Wednesday, December 11**. Updates to the Patient Education libraries provide caregivers with access to the most current education content for our patients.

Summary:

- **Duration:**
 - Emergency Department 07:30 – 11:00
 - Ambulatory and Inpatient 12:00 – 16:30
- **End-Users:** All Millennium End Users
- **End-User Steps:** While there is **no planned downtime**, users will be able to search for content but will **not have access to any Favorites** during the updates. **Custom Content will remain available** throughout the upgrade, which includes the NLH Prevention titles used for **Medicare Wellness Visits**.

Thank you.