Beacon Nomenclature/Ambulatory Care Management Update

WHEN: **Tuesday, December 10, 2024**

WHERE: **The change will affect the following venue(s):**
- Ambulatory
- ED auto-text only
- Acute/Inpatient FYI only

At the following NLH Member Organization(s):
- All Member Organizations (except NL Mayo Hospital)

WHO: **The change will affect the following staff at the above noted locations:**
- Ambulatory Care Management
- Ambulatory & ED Providers

WHAT: The Referral Management Location that currently displays **Beacon Health Care Coordination** is changing to **Ambulatory Care Coordination**.

The location display for **Beacon Health CM_BH**, **CCT_BH**, **CHW_BH** changes to **Ambulatory Care Management CM_ACM**, **CCT_ACM** and **CHW_ACM**.

Auto text references previously using **/beacon_cm** will now be replaced with **/ambulatory_cm.**

WHY: These changes are designed to simplify communication, improve revenue routing to the correct location, enhance clarity within the NLH system, and better reflect the focus of our **Care Management** services.

HOW: Ambulatory Care Management replaces Beacon naming convention.

The auto text will change to **/ambulatory_cm** from **/beacon_cm**.

- This crosswalk contains name and location display of current state and future state.

Category	Current Name	New Name	Display (Old)	Display (New)
Care Management Program	Beacon Health Care Management	Ambulatory Care Management	CM_BH	CM_ACM
Community Care Team	Beacon Health Community Care Team	Ambulatory Care Management Community Care Team	CCT_BH	CCT_ACM
Community Health Worker	Beacon Health Community Health Worker	Ambulatory Care Management Community Health Worker	CHW_BH	CHW_ACM

NOTE: The auto text content will remain the same, this is only a name change.

The image below is a summary of the future state **ambulatory_cm** auto text that will be available.

Abbreviation	Description
/ambulatory_cm_activepatie...	Ambulatory CM Failure To Make Outreach Ac...
/ambulatory_cm_ad	Ambulatory CM Advance Directive Letter
/ambulatory_cm_care_plan	Ambulatory CM Care Plan Letter
/ambulatory_cm_ccm_welco...	Ambulatory CM CCM Program Welcome Letter
/ambulatory_cm_generic	Ambulatory CM beacon_generic
/ambulatory_cm_goals_unmet	Ambulatory CM Beacon Goals Unmet ST
/ambulatory_cm_outreach	Ambulatory CM Failure To Make Outreach
/ambulatory_cm_PCM_welco...	Ambulatory CM PCM Welcome Letter
/ambulatory_cm_resource_l...	Ambulatory CM Resource Letter
/ambulatory_cm_surg_rights	Ambulatory CM Rights and Responsibilities -...
/ambulatory_cm_telehealth_...	Ambulatory CM/CCT Telehealth Visit Informe...
/ambulatory_cm_toc	Ambulatory CM Transition of Care Email

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