
This flyer outlines the use of Telehealth technologies to connect Northern Light Providers with the Eagle Telemedicine core team of tele-intensivists for provider-to-provider consultations and recommendations.

Eagle ICU Consultation

STEP 1: The Northern Light Provider consults the online Eagle schedule for provider availability.

- Find **Quick Links** on the NL organizational intranet homepage.
- Type **QGenda** in the **Quick Links** search field.
 - **HINT:** Click the plus sign **+** icon to add QGenda to Quick Link Favorites.
- Select **QGenda – Team health Coverage**.
 - On the landing page, click the link to the QGenda login page.
 - Find the name(s) of the ICU Provider(s) on-duty on the QGenda schedule.
 - Contact information is listed at the bottom of the page.



STEP 2: The Northern Light Provider connects to the Eagle Provider via Tiger Text.

- The contact information for the provider(s) on-duty is listed at the bottom of the QGenda schedule.
- Include **patient name, FIN, DOB, consult question, and Provider call back number with area code**.

STEP 3: Schedule a time for a provider-to-provider call.

- This is done by the Northern Light Provider and Eagle Provider via Tiger Text or phone call.

NOTE: **Once the Eagle Provider has received the needed patient information, the Eagle Provider will review the patient's chart and prepare for the provider-to-provider consultation.**

STEP 4: The Eagle and Northern Light Providers will have a telephone consultation to discuss recommendations and determine a patient plan of care.

STEP 5: The Northern Light Provider will document the Eagle Provider's recommendation within the current provider note.