

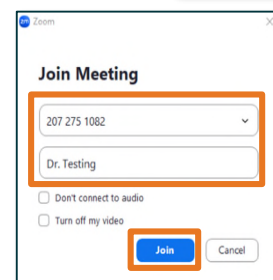
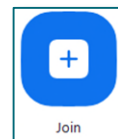
The TeleNICU Decision, Transport (DT) is a Northern Light NICU/Telemedicine project developed to support and assist providers seeking assistance with Neonatal diversions and transport. Referring facility will be able to connect by phone and/or video with an EMMC Neonatologist to discuss care and transport OnDemand.

Initiating a TeleNICU Consult

- STEP 1:** Hospital with a newborn in distress calls NICU Unit Secretary at 275-1082. Provides NICU Unit Secretary with provider name, contact number, referring facility, and if consult assistance or transport decision are needed.
- STEP 2:** NICU Unit Secretary transfers call directly to neonatologist or organizes a conference call with MEDCOM, transport nurse, and **neonatologist**. Will host Zoom call if needed.
- STEP 3:** NICU Unit Secretary will standby in case transport is necessary.

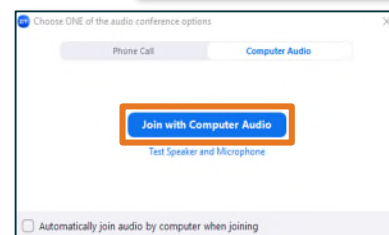
Requesting Provider – Zoom Checklist

- STEP 1:** Power on iPad and enter passcode 7728.
- STEP 2:** Open Zoom and click Join.
- STEP 3:** Enter Meeting ID 2072751082 will be added to the waiting room until the NICU Unit Secretary starts the meeting.
- STEP 4:** Give camera and microphone permission and then directed into the meeting.



NICU Unit Secretary – Zoom Checklist

- STEP 1:** Power on iPad and enter passcode 7728.
- STEP 2:** Click **New Meeting** to be taken into meeting.
- STEP 3:** Click **Join with Computer Audio** and wait for others to join. As people enter the meeting ID, they are allowed into the call.
- STEP 4:** The meeting ID is 2072751082. This is the number anyone needing to join the meeting will enter in the **Meeting ID** field prior to joining the call.



NOTE: If Zoom account required to be signed in: account email (tmednicu1@northernlight.org) and password (Apple1234).

For questions regarding process and/or policies, please contact your unit's Clinical Educator. For questions regarding workflow, please [place a ticket](#) to Health Informatics. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.