
EMMC Infectious Disease providers will offer inpatient Telehealth Infectious Disease consults to Sebasticook Valley Hospital patients.

Placing Infectious Disease Consultation

- STEP 1:** SVH provider calls Transfer Center.
- STEP 2:** Transfer Center connects SVH provider with EMMC Infectious Disease provider.
- STEP 3:** If it is decided to move forward with a Telehealth consult, Transfer Center will call registration to have new FIN created.
- STEP 4:** Transfer Center will provide the new FIN number and if the Telehealth Informed consent is needed.
- STEP 5:** SVH provider will provide the time of the consult to nursing staff and have patient sign Telehealth Informed consent, if needed.
- STEP 6:** Nursing staff will have the Amwell cart in the room at the time of the consult and the EMMC Infectious Disease provider will call into the Amwell cart.

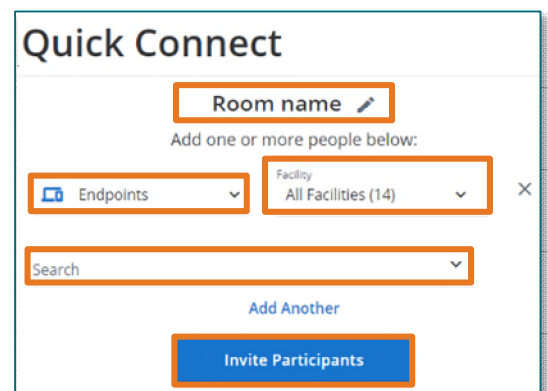
Connecting to Amwell Cart via Quick Connect

- STEP 1:** Click **Clinical Links** in the weblinks toolbar in Cerner.
- STEP 2:** Click **Amwell Telehealth Quick Connect**.
- STEP 3:** Sign in with appropriate email address and password.
- STEP 4:** Type the patient's room number in the **Room name** field.
- STEP 5:** Click **Select invitation method** and select **Endpoints**.
- STEP 6:** Click **All Facilities** and select **NLH Sebasticook Valley Hospital**.
- STEP 7:** Click **Search** and select the appropriate cart.



NOTE: Communication to the connecting site may be required to ensure the correct is called.

- STEP 8:** Click **Invite Participants**, this initiates the call into the selected cart.



STEP 9: Click **Join Room Now** to join the call.

STEP 10: At the end of the call, refer to **Recent Connections** as needed.

NOTE: If needed to reconnect to a cart, send a new invite to the cart by completing steps 5-9.

Connecting to Amwell Cart via Quick Connect

Documentation should be completed under the Telehealth encounter.

STEP 1: Complete and sign consult note.

- Include medication recommendations for SVH provider to order.

STEP 2: Assign the appropriate telehealth charge order.

