

The Quick Connect workflow allows providers to connect remotely to the Amwell carts onsite at Northern Light facilities.

Connecting to Amwell Cart via Quick Connect

STEP 1: Click **Clinical Links** in the weblinks toolbar in Oracle Health (Cerner).

STEP 2: Click **Amwell Telehealth Quick Connect**.

STEP 3: Sign in with appropriate email address and password.

STEP 4: Type the patient's room number in the **Room name** field.

STEP 5: Click **Select invitation method** and select **Endpoints**.

- To connect to a **laptop via an email**, select **Email** for the invitation method and enter the appropriate email and navigate to Step 8.

STEP 6: Click **All Facilities** and select the appropriate facility.

STEP 7: Click **Search** and select the appropriate cart.

NOTE: Communication to the connecting site may be required to ensure the correct cart is called.

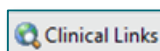
STEP 8: Click **Invite Participants**.

- This initiates the call into the selected cart.

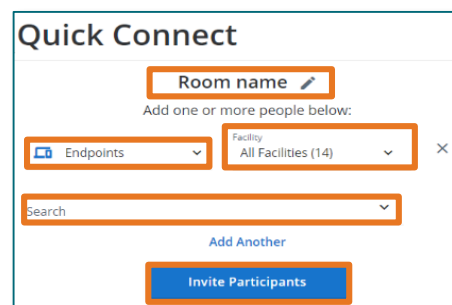
STEP 9: Click **Join Room Now** to join the call.

STEP 10: At the end of the call, refer to **Recent Connections** as needed.

NOTE: If needed to reconnect to a cart, send a new invite to the cart by completing steps 5-9.



Amwell Telehealth Quick Connect



Quick Connect

Room name

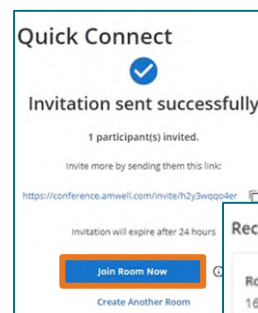
Add one or more people below:

Endpoints Facility: All Facilities (14)

Search

Add Another

Invite Participants



Quick Connect

Invitation sent successfully

1 participant(s) invited.

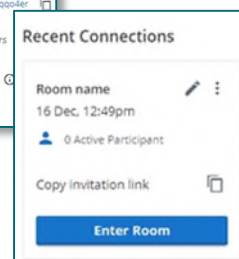
Invite more by sending them this link:

<https://conference.amwell.com/invite/h2y3wqg0der>

Invitation will expire after 24 hours

Join Room Now

Create Another Room



Recent Connections

Room name: 16 Dec, 12:49pm

0 Active Participant

Copy invitation link

Enter Room

Downtime Procedure

During an Oracle Health (Cerner) downtime, the workflow remains the same.