

From the Office of Health Informatics Telehealth EMMC TeleOrtho Consult

August 27, 2025

The Eastern Maine Medical Center (EMMC) Orthopedics team offers video Zoom connections with contracted Member Organization (MOs) in caring for Orthopedic Acute Care patients.

Initiating Telemedicine Orthopedic Inpatient Consult

- **STEP 1:** Requesting organization identifies that tertiary Orthopedic evaluation is needed and calls the Integrated Transfer Center (ITC) at 973-9000.
- **STEP 2:** ITC initiates call between EMMC Orthopedic on-call physician and requesting organization.
- **STEP 3**: EMMC Orthopedic physician determines if Telehealth consult is appropriate.
 - If telehealth is not appropriate, continue with routine integration.
 - If telehealth is appropriate, continue following the process.
- **STEP 4**: ITC will reach out to registration to have a telehealth encounter created.
- **STEP 5**: New FIN encounter number provided to ITC.
- **STEP 6:** ITC provides the new FIN encounter number to the EMMC Orthopedic physician.

Zoom Connection for Requesting Organization

- **STEP 1:** Bring **Stroke Cart** into patient's room and wake up cart.
 - If cart is on MGH Room application press ALT + Tab and use cursor to select Zoom desktop.
- NOTE: When pressing ALT + Tab the Join Meeting box opens, reboot the cart. After reboot if a new meeting cannot be started, call IDSoluation HelpDesk at 877-774-3526. Workaround is to ask EMMC Orthopedic physician their Meeting ID and have them start the call.
- **STEP 2:** Select **New Meeting** will be taken into new meeting.
- STEP 3: Click Join with Computer Audio and wait for the EMMC Orthopedic physician to join the meeting.
- STEP 4: When EMMC Orthopedic physician calls, click Allow Provider to Join Call.
- **STEP 5**: Have the patient care discussion.
- **STEP 6:** Both providers must end the call.



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Zoom Connection for EMMC Orthopedic Physician

STEP 2: Click **Join**.

STEP 3: Enter **Meeting ID** matching to requesting site.

STEP 4: Click **Join**.

STEP 5: Give camera and microphone person and will then

be directed into the meeting.

STEP 6: Remember to end call when discussion is complete.

