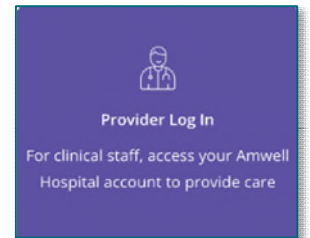


Quick Connect can be accessed by the Amwell Touchpoint (AW Touchpoint) mobile app. Install the app from the app store and set-up the account to access Northern Light Health Amwell devices.

### Installing Amwell Touchpoint App

- STEP 1:** Download the **AW Touchpoint** app from the app store (iOS or Android).
- STEP 2:** Open the app and select **Provider Login**.
- STEP 3:** Enter PIN **1084** and click **Continue**.



For care teams who use the Amwell Hospital platform as an enterprise telehealth solution, you can log in to access your account and provide care.

Ask your IT admin for your community PIN to continue.

Enter your Community PIN

### Setting Up the Account

- STEP 1:** Click **Sign In** and login with Quick Connect username and password.

**NOTE:** Username will be an email address.

- STEP 2:** If desired, enable notifications on device.
- STEP 3:** Create four-digit PIN.
- STEP 4:** If desired, enable Face ID.
- STEP 5:** Select **More Permissions**.
- STEP 6:** Click **Enable Camera** and select **Allow**.
- STEP 7:** Click **Enable Microphone** and select **Allow**.

**NOTE:** If step 6 and 7 are missed, the app will ask for access when the first call is initiated.

- STEP 8:** Click **Review My Profile**.

## Calling Amwell Device

**STEP 1:** Click the **three lines** in the upper left corner, select **Quick Connect**.



**STEP 2:** Click **Start a Call**.

**STEP 3:** Confirm **Call a Device** is selected.

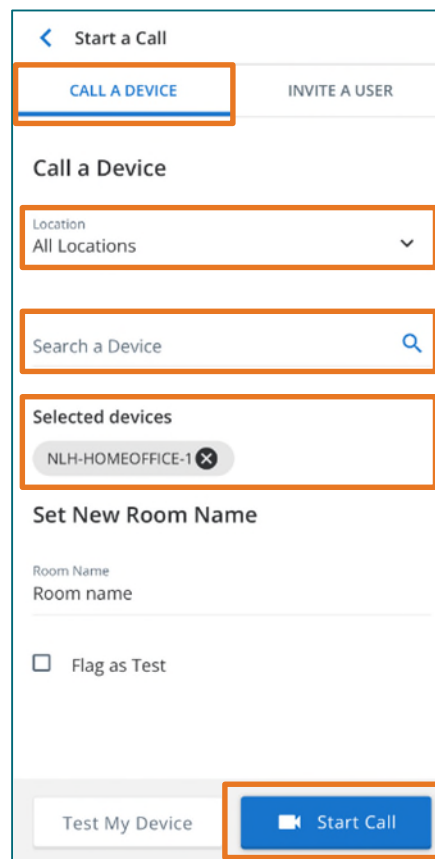
**STEP 4:** Click **Location** and select where the device is located.

**STEP 5:** Click **Search a Device** and select the appropriate Amwell device.

**NOTE:** Communication to the connecting site may be required to ensure the correct Amwell device is called.

**STEP 6:** Click **Add Device**. The device will populate to the **Selected Devices**.

**STEP 7:** Click **Start Call**. The call be initiated and the device will join automatically.

A screenshot of the 'Start a Call' interface. The interface is divided into two tabs: 'CALL A DEVICE' (highlighted with an orange box) and 'INVITE A USER'. Below the tabs, the 'Call a Device' section contains a 'Location' dropdown menu (highlighted with an orange box) set to 'All Locations', a 'Search a Device' input field with a magnifying glass icon (highlighted with an orange box), and a 'Selected devices' list (highlighted with an orange box) showing 'NLH-HOMEOFFICE-1' with a close button. Below this is a 'Set New Room Name' section with a 'Room Name' input field and a 'Flag as Test' checkbox. At the bottom, there are two buttons: 'Test My Device' and 'Start Call' (highlighted with an orange box).