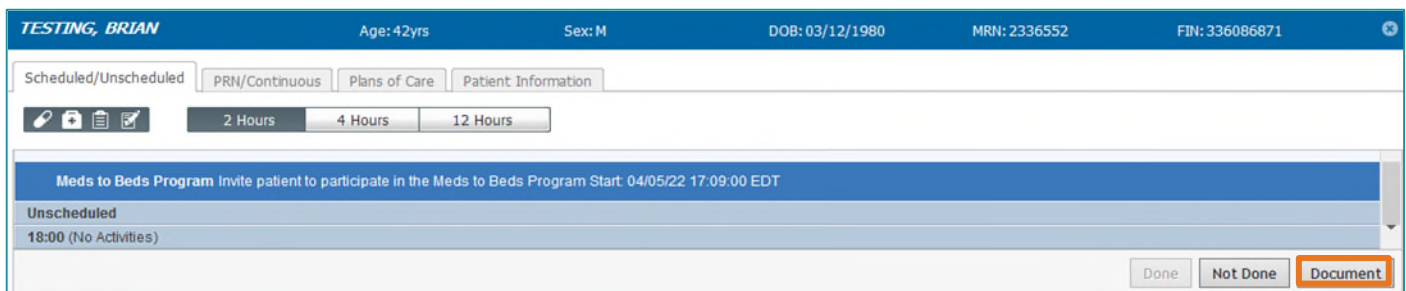


Bedside Medication Delivery Program, commonly referred to as Meds to Beds, is a service where a NLH Retail Pharmacy receives a prescription and delivers the medication to the patient bedside at the time of discharge. The program is expected to help decrease readmission rates where medication non-compliance is a major factor and add convenience for the patient by eliminating the need to stop at a pharmacy to pick up prescriptions.

## Meds to Bed Workflow

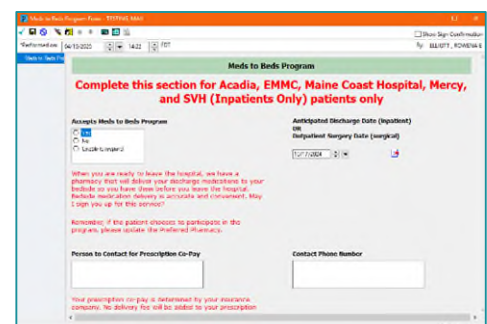
### ➤ CareCompass Task

- Inpatient Nursing will receive a task in CareCompass at 0800 the day after admission to invite the patient to participate in the **Meds to Beds** program.
  - Scripting has been added to the form to assist the nurse when inviting the patient to participate.



Click **Document** to open the form.

- Document **Anticipated Date of Discharge** if it has not auto-populated from previous documentation.
- Selecting **Yes** fires a task to the NLH Retail Pharmacy notifying them the patient wishes to participate in Meds to Beds.



**NOTE:** ICU/Critical Care Nurses do not receive a CareCompass task for patients admitted to an Intensive/Critical Care nursing unit. When a patient is transferred out of ICU/Critical Care, the Transfer Level of Care order prompts a CareCompass task at 0800 the day after transfer. If a patient is being discharged from ICU/Critical Care, the ICU/Critical Care nurse should invite the patient to the program using the Invite Patients to the Meds to Beds Program form in the Admission/Discharge AdHoc folder.

➤ Update Patient's Preferred Pharmacy

- EMMC

- EMMC nurses update the patient preferred pharmacy to **Northern Light Pharmacy Riverside**.
- **EMMC Weekend Discharges** – If the patient is to be discharged on the weekend, the patient's **Preferred Pharmacy** should be updated to **Northern Light Pharmacy State Street**.

Patient Preferred		Search		
Pharmacy Name	Address	Cross-Street	City	
Northern Light Pharmacy State Street	210 State St		Bangor	
Northern Light Pharmacy Riverside	417 State St, Ste 130		Bangor	
Northern Light Pharmacy Fore River	195 Fore River Pkwy, St...		Portland	
Northern Light Pharmacy Downeast	161 High St		Ellsworth	

- Maine Coast Hospital (MCH)

- MCH nurses update the patient preferred pharmacy to **Northern Light Pharmacy Downeast**.
- **MCH Weekend discharges** – if the patient is to be discharged on Saturday or Sunday and the discharge prescriptions were not ordered on Friday, the patient's Preferred Pharmacy should be updated to another pharmacy of the patient's choice prior to the discharge prescriptions being ordered.
  - Discharge prescriptions ordered and filled on Friday for Saturday or Sunday discharges by **Northern Light Pharmacy Downeast** will be delivered to the inpatient pharmacy and should be obtained prior to discharging the patient.

- Mercy

- Mercy nurses update the patient preferred pharmacy to **Northern Light Pharmacy Fore River**.
- **Mercy Weekend Discharges** – If the patient is to be discharged on the weekend, the patient's **Preferred Pharmacy** should be updated to another pharmacy of the patient's choice prior to the discharge prescriptions being ordered.

- Sebasticook Valley Hospital (SVH)

- SVH nurses update the patient preferred pharmacy to **Northern Light Pharmacy State Street**.
- Discharge medication prescriptions are to be **ordered by the provider the day prior to discharge** to allow time for **Northern Light Pharmacy State Street** to prepare the prescriptions for timely arrival on the day of discharge.
- **SVH Weekend Discharges** – If the patient is to be discharged on the weekend and the discharge prescriptions were not ordered on **Thursday**, the patient's **Preferred Pharmacy** should be updated to another pharmacy of the patient's choice prior to the discharge prescriptions being ordered.
  - Use **Tiger Text** to communicate with **NL Pharmacy State Street** as needed.



- Discharge prescriptions ordered and filled for weekend discharges by **Northern Light Pharmacy State Street** will be delivered to the inpatient pharmacy and should be obtained prior to discharging the patient.

➤ **Discharge Process**

- Placement of the **Discharge order** by the provider fires another task to the NLH Retail Pharmacy indicating the patient is being discharged. This allows the pharmacy to prioritize the Meds to Beds patient prescriptions when they arrive in the pharmacy prescription queue.
- Once the NLH Retail Pharmacy has prepared the prescriptions and documented the Date and Time Sent, another task will fire to **CareCompass**, notifying the nurse the **prescriptions are en route** to the patient.
- Select **Done** after the patient receives the medication from the pharmacy.

The screenshot shows a patient's medication task in CareCompass. At the top, patient information is displayed: TESTING, BRIAN, Age: 42yrs, Sex: M, DOB: 03/12/1980, MRN: 2336552, and FIN: 336086871. Below this, there are tabs for 'Scheduled/Unscheduled', 'PRN/Continuous', 'Plans of Care', and 'Patient Information'. Under 'Scheduled/Unscheduled', there are buttons for '2 Hours', '4 Hours', and '12 Hours'. A blue bar highlights the task: 'Meds to Beds Communication Medication on route for delivery Start: 04/05/22 17:48:00 EDT'. Below this bar, it says 'Unscheduled' and '18:00 (No Activities)'. At the bottom right, there are three buttons: 'Done' (highlighted in orange), 'Not Done', and 'Document'.

➤ **MCH Discharge Prescription Delivery**

- **Northern Light Pharmacy Downeast** will deliver prescriptions for discharging inpatients and day surgical patients **Monday through Friday at 9 a.m., 11 a.m., and 2 p.m.**

➤ **SVH Discharge Prescription Delivery**

- **NL Pharmacy State Street** will deliver prescriptions for discharging patients **Monday through Friday by 9:30 a.m.**
  - Use **Tiger Text** to communicate with **NL Pharmacy State Street** as needed.

