



Wednesday, July 17, 2024

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Seamless Exchange

New Issues and Updates

UPDATE: Enablement of New Allergies Web Component

- The Allergies Web component will be **reenabled** on **Tuesday, July 23**, by end of day.

NOTE: **Reconciliation of outside allergies will be turned on for Allergies Web.**

NEW: Mark as Reviewed for Problems, Allergies, and Histories (Procedure) Components

- **Mark as Reviewed** will stay **dithered** if there are **Outside Records** to **reconcile**.
- **Mark as Reviewed** will be **available** after **reviewing Outside Records**.
- **Mark as Reviewed** will be **available** if Outside Records **do not exist**.

Procedure	Surgeon	Date
Cardiac catheterization		
Cardiac catheterization		
CABG x 3 - Coronary artery bypass grafts x 3		
Anesthesia for ventral or incisional hernia repair, lower abdomen	--	--
Colonoscopy	--	--
Laparoscopic cholecystectomy	--	--
Tonsillectomy	--	--

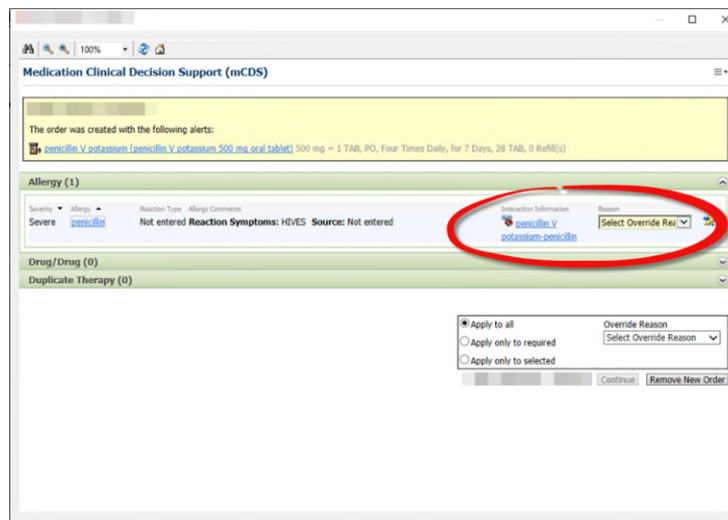
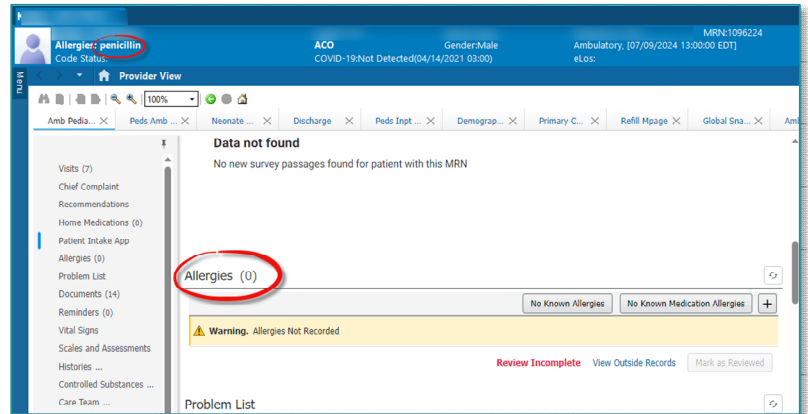
RESOLVING (07/23): Removal of New Allergies Web Component

- **Due to an identified patient safety risk**, the **Allergies Web** component **has been removed and reverted to the previous Allergies component for all users**.
- **Clinical staff** are encouraged to **continue reconciling outside records in Problems, Medications and Procedures**.
- Cerner is currently working on a fix, and we will reimplement the updated Allergies component soon.

NOTE: **See Issue below for more information.**

Patient Allergies Not Matching in MPage Workflow Allergies Component

- The new **Allergies Web component may not display all allergies associated** with a patient (i.e., patient banner bar allergies may not match allergies component.)
- While the new **Allergies component may not display all allergies**, the **system is still performing allergy checking**, including **Clinical Decision Support alerts**, in the event a medication is ordered, and it is a documented allergy.
- Cerner Resources have been **engaged** as we await resolution.



RESOLVED: Unable to Add Problems and view Documents from MPage Components.

- Ambulatory Behavioral Health providers were unable to add new problems and view documents from the MPage components. This issue has been resolved.

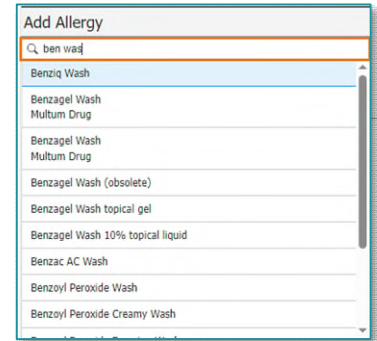
Frequently Asked Questions

Why are some medications, allergies, and procedures not deduplicated?

- Deduplication will occur when there is a 1:1 match. If a medication is documented as a home medication in the local record, and the same medication is documented as a prescription, then it will not recognize the match.
- Other examples: Dosage difference, and procedures not matching with the CPT code.

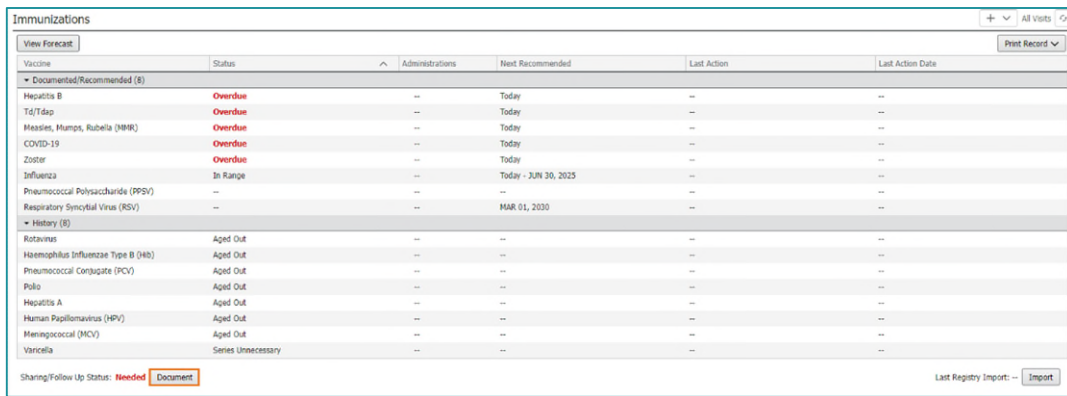
Are allergy favorite folders accessible within the Allergies component?

- Allergy favorite folders are not accessible within the Allergies component.
- Clinicians can search allergies by typing the first three letters of the allergy, or if the allergy contains more than one name, use the **3 x 3 method** as shown.



Was the Immunizations Component updated?

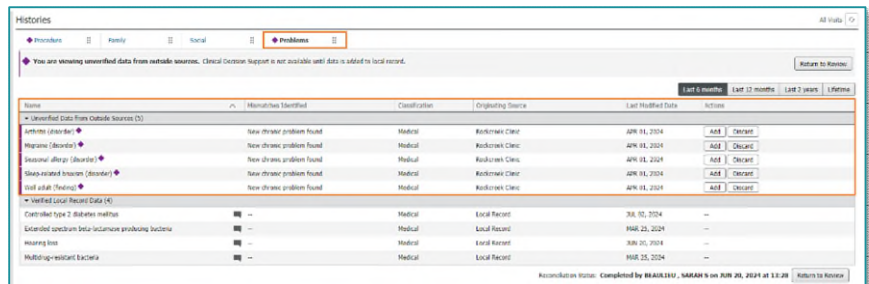
- During the Seamless Exchange upgrade, the ability to reconcile outside immunizations was turned off.
- This moved the position of the **Document** and **Import** button at the bottom of the component.
- Functionality has not changed.



Important Reminders

Removal of Problems Tab within the Histories Component for all Positions

- The **Problems** tab will be **removed** from the Histories component due to the viewing of outside records.
- To document Problem History, **use the Problem List component.**

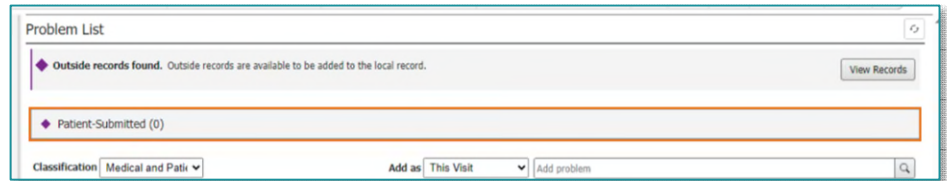


NOTE: Clinical Staff that did not have the Problem List component on their MPage, will now have access to it.

- For more information on using the **Problem List Component**, click [here](#).

Patient-Submitted within Problem List

- **Patient-Submitted (0)** is not part of the **Patient Intake** or **Seamless Exchange** and cannot be removed at this time.



Help Desk Tickets

- Please submit Help Desk tickets through the Self-Service Portal or by calling the Help Desk 1-888-827-7728.
- For ease of access, education for the expected changes is available on a single page on the [Clinical Informatics Education Portal](#). It is best to always reference this site, to have the most up-to-date information available.
- [Click here for the latest Registration, Scheduling, Referral Management, Experian, Charge Management, and other Revenue Cycle updates!](#)

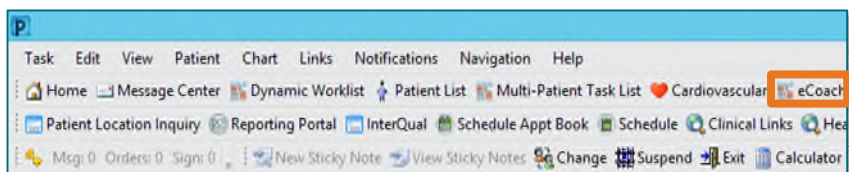
Good to Know!

eCoach

- **eCoach** is a Cerner solution available within the Organizer toolbar in PowerChart that provides direct access to Northern Light learning materials. With eCoach, you can access custom Northern Light education “just in time” without having to leave the electronic health record.
- eCoach is located in the seventh position.



[Click here to learn more.](#)



For questions regarding process and/or policies, please contact your unit’s Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at:
207-973-7728 or 1-888-827-7728.

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