Northern Light Health. | **Optum**

From the Office of Clinical Informatics

Enhanced Patient2Device Association (EP2DA)

Clinical EHR Flash Flyer

Tuesday, August 20, 2024

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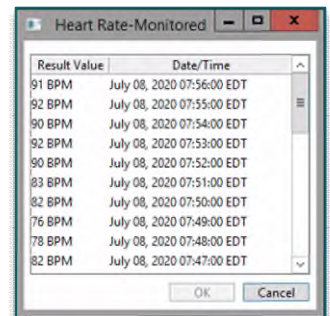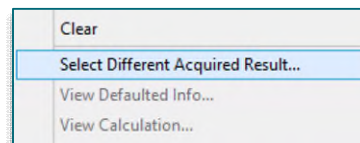## Enhanced Patient2Device Association (EP2DA)

Frequently Asked Questions

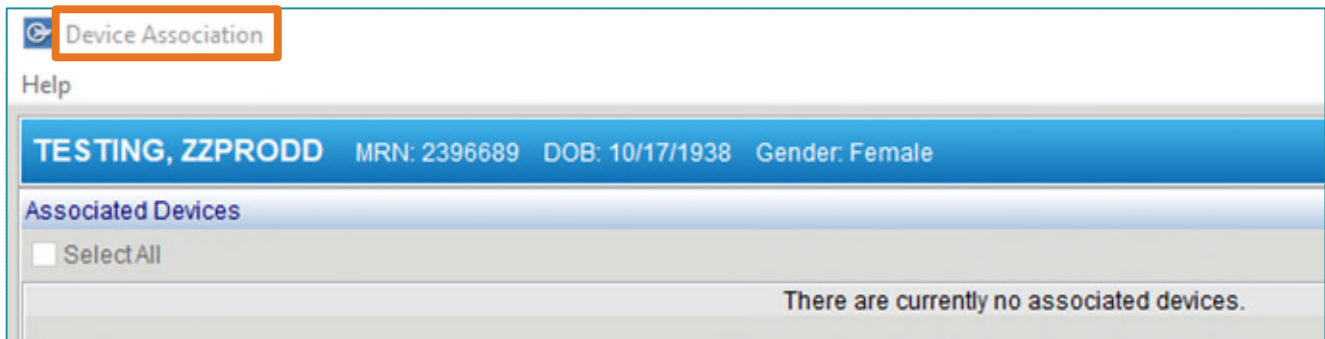**NEW**: **How do I see recently captured results from the monitor or the ventilator?**

➢ **Right-click the purple unsigned results then select Different Acquired Result.**
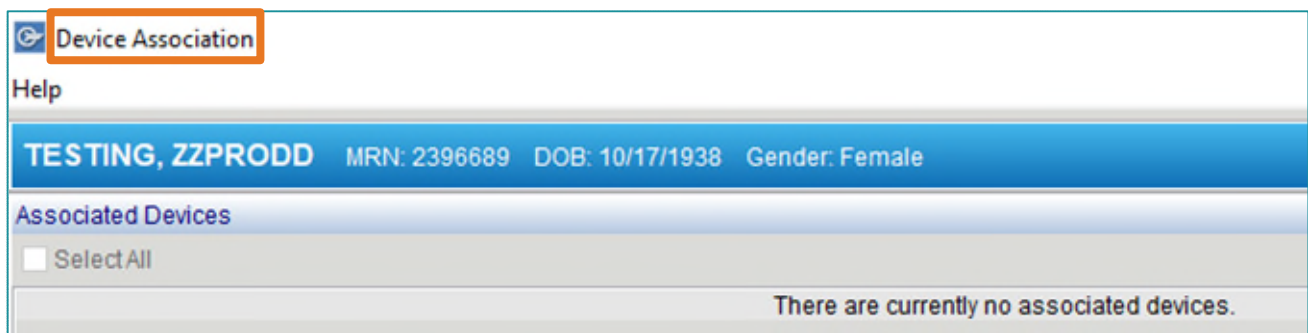
➢ **Select the desired results to pull in.**

NEW: **Why won't the QR code scan on the monitor?**

➢ **If you click outside the Associate Device box, attention is pulled from it and scanning of the QR code will not work. If Device Association is dithered, click within the box to regain focus on the Device Association box.**

➢ **Device Association is dithered and the QR code will not scan.**

➢ **Device Association is in focus and QR code can be scanned.**

NEW: What should I do if a monitor needs to be removed from the room?

➢ **If a monitor needs to be removed from the patient room, disconnect the cable from the bottom of the connection box on the wall.**

➢ **DO NOT yank or pull the connections apart as this can break or damage the connections which prevents the vital signs from pulling into the EHR (Electronic Health Record).**

NEW: Why isn't the Blood Pressure pulling in when the other vital signs are pulling in?

➢ **If the monitor and the computer time is not in sync, the Blood Pressure will not pull in. A Help Desk ticket should be placed to bring the time into sync.**

Important Reminders

NEW: Remember to disassociate the patient.

➢ **The patient should be disassociated from the monitor when transferring to another unit or room within the unit, or when discharged.**

- Vitals Signs should be pulled in before disassociating the monitor.

NEW: Do not disconnect the cables or adapters from the monitor.

➢ **Each device adapter is associated to the QR code on the monitor it is currently attached to. If these are mixed up, when the QR code is scanned, the association will go to a different monitor.**

- Example: If the monitor in room 6 has a DA cord from room 8 attached to it, when the room 6 monitor is scanned, the association will be for wherever the room 6 DA cord is attached to.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.