



Scheduled Amwell Telehealth Visit Education

Education Overview for Participating Ambulatory Clinical Teams

Message to Northern Light Health Ambulatory Teams

On **August 22**, the **Northern Light Ambulatory Practices** listed below will implement enhanced telehealth functionality that integrates with the Cerner PowerChart electronic health record for **scheduled individual patient visits**.

Participating NL Mercy Practices:

Mercy:

- NL Ear Nose and Throat Care Fore River
- NL Surgery Fore River
- NL Endocrinology and Diabetes Care Portland
- NL Breast Care Fore River
- NL Mercy High Risk Genetics Program
- NL Spine Surgery Fore River
- NL Pain Management Physical Medicine Portland (Both PM_M and PAIN_M)

Providers, nurses, and MAs should complete Education Option 1, 2, and/or 3 by August 18:

Option 1: [PromisePoint](#) – Two brief (9-minutes total), interactive **online simulators**

Option 2: [Microsoft Teams](#) – Instructor-led **virtual education** session with Q&A

- Monday, Aug. 7; 12:00 – 1:00 PM
- Friday, Aug. 11; 08:00 – 09:00 AM
- Monday, Aug. 14; 12:00 – 1:00 PM
- Wednesday, Aug. 16; 08:00 – 09:00 AM
- Friday, Aug. 18; 12:00 – 1:00 PM

Option 3: [Clinical Informatics Education Portal](#)

- Recorded **Amwell Scheduled Visit demonstration** (10-minutes)
- **Step-by-step flyers**

Additional education details will be emailed from the Office of Clinical Informatics on Monday, July 31. Please reference that email for PromisePoint access information and meeting invitations that can be added to Outlook calendars.

Need help now? [Click here to reach out directly to Clinical Informatics.](#)