



## Scheduled Amwell Telehealth Visit Education

### Education Overview for Participating Ambulatory Clinical Teams

#### Message to Northern Light Health Ambulatory Teams

On **August 22**, the **Northern Light Ambulatory Practices** listed below will implement enhanced telehealth functionality that integrates with the Cerner PowerChart electronic health record for **scheduled individual patient visits**.

#### Participating NL CA Dean, Inland & SVH Practices:

##### NL CA Dean:

- NL Urology Greenville
- NL Urology Sangerville
- NL Nutrition Care Greenville

##### NL Inland:

- NL Endocrinology and Diabetes Clinic Waterville

##### SVH:

- NL Urology Dow

**Providers, nurses, and MAs should complete Education Option 1, 2, and/or 3 by August 18:**

**Option 1: [PromisePoint](#)** – Two brief (9-minutes total), interactive **online simulators**

**Option 2: [Microsoft Teams](#)** – Instructor-led **virtual education** session with Q&A

- Monday, Aug. 7; 12:00 – 1:00 PM
- Friday, Aug. 11; 08:00 – 09:00 AM
- Monday, Aug. 14; 12:00 – 1:00 PM
- Wednesday, Aug. 16; 08:00 – 09:00 AM
- Friday, Aug. 18; 12:00 – 1:00 PM

**Option 3: [Clinical Informatics Education Portal](#)**

- Recorded **Amwell Scheduled Visit demonstration** (10-minutes)
- **Step-by-step flyers**

**Additional education details will be emailed from the Office of Clinical Informatics on Monday, July 31.** Please reference that email for PromisePoint access information and meeting invitations that can be added to Outlook calendars.

Need help now? [Click here to reach out directly to Clinical Informatics.](#)