

September 18, 2019

# This Quick Reference Guide (QRG) describes how to use LaunchPoint at Walk-In Care.

## Common Buttons & Icons

Empty Beds	Filter: Empty Beds
H Waiting Room	Filter: Waiting Room
Critical	Critical results for lab and/or vitals
No Dispo	Filter: Patient with no disposition
My Patients	Filter: Patients the user has established a relationship with
	Filter: Patient has no assigned provider
P I A	Orders column icons: Medication, labs, vitals
Ś	Physician Notification icon

# **Setting Provider LaunchPoint Location**

- > From the LaunchPoint Walk-In Care screen:
- **<u>STEP 1</u>**: Click the **Options** dropdown arrow.
- **<u>STEP 2</u>**: Click **Change Location**.
- **<u>STEP 3</u>**: Click the **Nursing Unit** dropdown arrow.
- **<u>STEP 4</u>**: Click the appropriate unit.
- STEP 5: Click OK.

## **Provider Check-In**

- > From the LaunchPoint Walk-In Care screen:
- **<u>STEP 1</u>**: Click the **Options** dropdown arrow.
- **<u>STEP 2</u>**: Click **Check In**.
- **<u>STEP 3</u>**: Click the **Provider Role** dropdown arrow.

- **<u>STEP 4</u>**: Click the appropriate provider role.
  - Click the **Default Relation** dropdown arrow.
  - Click the appropriate default relation.
  - Select the **Associated Provider Color** check box.
  - Click the associated provider color preferred.
  - Click OK.
  - Select the **Available Provider** and **Available Reviewer** check boxes.
  - Review the information is correct.
  - Click **OK**.

#### **Searching for a Patient**

- From the LaunchPoint Walk-In Care screen:
- **<u>STEP 1</u>**: Click the **Search** field in the upper right corner.
- **<u>STEP 2</u>**: Type the last name of the patient.
- STEP 3: Press Enter.

#### **My Patient Filter**

- From the LaunchPoint Walk-In Care screen:
- **<u>STEP 1</u>**: Click the **My Patients** icon.
- **<u>NOTE</u>**: Only patients assigned to the specific user will display.

#### **Unassigned Filter**

- From the LaunchPoint Walk-In Care screen:
- **<u>STEP 1</u>**: Click the **Unassigned** filter icon.
- <u>NOTE</u>: Patients display that are waiting for assignment, no primary provider or RN/MA has been assigned.

#### **Empty Beds Filter**

- From the LaunchPoint Walk-In Care screen:
- **<u>STEP 1</u>**: Click the **Empty Beds** filter.
- **<u>NOTE</u>**: Only empty beds will display with their current assigned status.

### **Updating Patient Room Status**

#### > From the LaunchPoint Walk-In Care screen with the Empty Bed filter applied:

- **<u>STEP 1</u>**: Click the patient information column next to the appropriate room.
- **<u>STEP 2</u>**: Click the appropriate disposition.
- **<u>STEP 3</u>**: Click outside the menu to close.

## **Critical Filter**

- > From the LaunchPoint Walk-In Care screen:
- **<u>STEP 1</u>**: Click the **Critical** icon filter.
- **<u>NOTE</u>**: Patients display with critical labs or vitals.

### No Dispo Filter

- From the LaunchPoint Walk-In Care screen:
- **<u>STEP 1</u>**: Click the **No Dispo** filter icon.
- **<u>NOTE</u>**: Patients display that have no disposition and are not assigned yet.

## **Setting a Patient Location**

- From the LaunchPoint Walk-In Care screen:
- **<u>STEP 1</u>**: Click the **Room** field next to the appropriate patient's name.
- **<u>STEP 2</u>**: Click the destination location from the list.
- **<u>NOTE</u>**: The number 1 means the room is occupied, 0 means it is empty.
- STEP 3: Click OK.

#### Assign a Provider

- > From the LaunchPoint Walk-In Care screen:
- **<u>STEP 1</u>**: Click the **Phys Nurse MA** cell.
- **<u>STEP 2</u>**: Review that the correct patient is selected.
- **<u>STEP 3</u>**: Click **Assign** based on the Provider Role.
- **<u>STEP 4</u>**: Use the **Assign/Unassign Others** link to set up patients to others.

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## **Creating Orders**

From the LaunchPoint Walk-In Care screen:

- **<u>STEP 1</u>**: Click the appropriate orders icon on the correct patient row.
- **<u>STEP 2</u>**: Review that the correct patient and encounter is selected.
- **<u>STEP 3</u>**: Select the appropriate order check box.
- **<u>NOTE</u>** More than one order can be selected at a time. Select all that are appropriate.
- **<u>STEP 4</u>**: Click **Sign**.
- **<u>STEP 5</u>**: Click the **Orders for Signature** tray.
- **<u>STEP 6</u>**: Review the orders for accuracy.
- STEP 7: Click Sign.

#### **Physician Notifications**

- > From the LaunchPoint Walk-In Care screen:
- **<u>STEP 1</u>**: Click the cross field between the needed patient and the Physician Notification column.
- **<u>NOTE</u>**: A number in the field indicates that something needs to be addressed. The patient's name, even with a privacy setting, will display in the Physician Notification window.
- **<u>STEP 2</u>**: Click **Review** to review the patient's labs.

#### **Right-Click Menu**

- **From the LaunchPoint Walk-In Care Screen:**
- **<u>STEP 1</u>**: Right-click the patient's name.
- **<u>STEP 2</u>**: Click the appropriate item needed.
- <u>NOTE</u>: Items that can be accessed are WIC View, Diagnosis and Problems, Orders, Documentation, Request Event, Set Events, Assign/Unassign Others, Patient Summary Report, and Set Privacy.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Health Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.