# From the Office of Health Informatics Quick Reference Guide (QRG) Document Allergies June 24, 2022

## This Quick Reference Guide (QRG) reviews the steps for documenting patient allergies.

## **Common Buttons & Icons**

No Known Allergies	No Known Allergies buttons
No Known Medication Allergies	No Known Medication Allergies button
+	Add icon
🔁 Up	<b>Up Folder</b> icon
Add Comment	Add Comment button

OK	<b>OK</b> button
OK & Add New	OK & Add New button
Mark All as Reviewed	Mark All as Reviewed button
*	Home icon
£3	Refresh icon
Complete Reconciliation	Complete Reconciliation button

## **Document Allergies**

- From the Workflow page:
- **<u>STEP 1</u>**: Navigate to the **Allergies** component.
- <u>NOTE</u>: If the patient has no known allergies, click No Known Allergies. If the patient has a food or environmental allergy but no known medication allergies, click No Known Medication Allergies.
- **<u>STEP 2</u>**: Click the **Add** icon. The Allergies screen opens.
- **<u>STEP 3</u>**: Click the appropriate allergy type folder.
- **<u>NOTE</u>**: Click the Up Folder icon to return to the base folders.
- **<u>STEP 4</u>**: Double-click the substance to add.
- **<u>STEP 5</u>**: Click the **Reaction(s)** field.
- **<u>STEP 6</u>**: Click the **Common Allergic Reactions** folder.
- **<u>STEP 7</u>**: Double-click the appropriate reaction.
- **<u>STEP 8</u>**: Click the **Severity** dropdown arrow.
- **<u>STEP 9</u>**: Click the appropriate severity level.
- **<u>STEP 10</u>**: Click the **Category** dropdown arrow.
- **<u>NOTE</u>**: Substances in the Multum Allergy Category need to be categorized as a drug.

- **<u>STEP 11</u>**: Click the appropriate category.
- <u>NOTE</u>: Comments can be added to document the history of an allergy. It is important to note that comments can never be deleted. To add a comment:
  - Click Add Comment. The Comments window opens.
  - Enter the comment in the field.
  - Click OK.
- STEP 12: Click OK.
- **<u>NOTE</u>**: If more than one allergy needs to be added, click OK & Add New.
- **<u>STEP 13</u>**: Click **Mark All as Reviewed** to indicate the rest of the patient's allergies were reviewed, if needed.
- <u>NOTE</u>: If the Home icon is selected to return to the Provider View workflow page, the Allergies component may need to be refreshed to display the updated allergy documentation.

### Modify an Allergy

- From the Allergies screen:
- **<u>STEP 1</u>**: Right-click the allergy to modify.
- **<u>STEP 2</u>**: Click **Modify**.
- **<u>STEP 3</u>**: Update the appropriate fields.
- <u>NOTE</u>: If an allergy needs to be cancelled or resolved, click the Status dropdown arrow; then click the appropriate status. The reason for cancelling an allergy can be documented in the Reason field.
- STEP 4: Click OK.

### **Complete Reconciliation**

Once the patient's allergies have been reviewed and updated as necessary, it is important to document that the reconciliation has been completed.

#### From the Allergies screen:

- **<u>STEP 1</u>**: Click the **Home** icon.
- **<u>STEP 2</u>**: Click the Allergies section's **Refresh** icon.
- **<u>STEP 3</u>**: Click **Complete Reconciliation** after verifying that the existing documentation is correct.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Health Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.