

From the Office of Health Informatics Quick Reference Guide (QRG) Review the Patient Chart

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This Quick Reference Guide (QRG) outlines the process for reviewing the patient chart.

Common Buttons & Icons

≡-	Menu icon
✓ Complete	Complete button
Last 18 months	Last 18 months button
Last 24 hours	Last 24 hours button
Last 7 days	Last 7 days button
>	Time Frame drop-down arrow icon
Change Filter	Change Filter button
Apply	Apply button
± Exit	Exit button
××	X Close buttons
	Movie Screen icon
Print Record	Print Record button
View Forecast	View Forecast button
Not Due / Historical (4)	Not Due / Historical button

Hide or View Components

- ➢ From the Ambulatory Workflow page:
- **<u>STEP 1</u>**: Click the **Menu** icon.
- **<u>STEP 2</u>**: Click **Components**.
- **<u>STEP 3</u>**: From the list, click the component to view or remove from view.
 - Components with checkmarks are currently in view. Dithered components are standard and must always display in view.
 - Components can be arranged in the list by using drag and drop.
 - Colored text indicates a link to view additional information.

Complete Reminders

➢ From the Ambulatory Workflow page:

- **<u>STEP 1</u>**: Click the **Reminders** component.
- **<u>STEP 2</u>**: Click any active reminder in the **Subject** field.
 - The Reminder window opens.

<u>STEP 3</u>: Click **Complete**.

• The reminder will now display in the Completed section.

Review the Documents Component

From the Ambulatory Workflow page:

- **<u>STEP 1</u>**: Click the **Documents** component.
 - The number of documents displays to the right.
- **<u>STEP 2</u>**: Use the Last 18 months, Last 24 hours, or Last 7 days buttons to adjust the Time Frame, respectively; or use the **Time Frame** dropdown arrow to view more options.
- **<u>STEP 3</u>**: Use the **Change Filter** button to change the type of documents in view. When the desired document type(s) are selected, click **Apply**.
- **<u>STEP 4</u>**: Click **Exit** to save any filter/preference changes.

<u>NOTE</u>: Filter/preference changes will not be saved unless the Exit button is used to exit Cerner.

Review the Histories Component

From the Ambulatory Workflow page:

- **<u>STEP 1</u>**: Click the **Histories** component.
- **<u>STEP 2</u>**: Use the **Problems**, **Procedure**, **Family**, **Social**, and **Pregnancy** (if relevant) tabs respectively to review the patient's histories.
- **<u>NOTE</u>**: In this view, the histories are in a view-only state and cannot be modified.

Review the Allergies Component

➢ From the Ambulatory Workflow page:

- **<u>STEP 1</u>**: Click the **Allergies** component.
 - The number of the patient's allergies display in parentheses in the header.
- **<u>NOTE</u>**: Allergies are updated during each visit.

<u>NOTE</u>: Any allergy documented as Severe displays in red.

<u>STEP 2</u>: Review the Substance, Severity, Category, Status, Reaction Type, and Comments columns for the patient's allergy information.

Review the Home Medications Component

From the Ambulatory Workflow page:

<u>STEP 1</u>: Click the **Home Medications** component.

- <u>NOTE</u>: A green checkmark in the Status field indicates if the patient's medication history and reconciliation is complete. A blue exclamation point indicates the task is not complete.
- <u>NOTE</u>: The Scroll icon indicates a medication documented by history. The Pill Bottle icon indicates an active prescription.
- <u>NOTE</u>: If there is less than 60 days remaining for a medication, the refill bar will be red. If between 60-120 days remain, the refill bar will be yellow. If more than 120 days of supply remain, the refill bar will be green. If 0 days remain, the bar will be empty.

Review the Labs Flowsheet Component

From the Ambulatory Workflow page:

- **<u>STEP 1</u>**: Click the Labs Flowsheet component.
- **<u>STEP 2</u>**: Use the **Change Filters** button to update the filter and view different information. After selecting the desired filter option, click **Apply**.
- **<u>NOTE</u>**: When results are outside the desired range for the patient, they will be color coded the same as in Results Review.
- **<u>STEP 3</u>**: Click a result to see the ranges for each classification (normal high, normal low, critical high, and critical low levels for that lab).
- **<u>STEP 4</u>**: Click the **X Close** button to close the popup.

Review the Diagnostics Component

From the Ambulatory Workflow page:

- **<u>STEP 1</u>**: Click the **Diagnostics** component.
- **<u>STEP 2</u>**: Click a report title to view the radiologist's report.
 - The document opens in a second window, where the information can be reviewed.
- **<u>STEP 3</u>**: Click the **Movie Screen** icon in the toolbar to view the image in IMPAX (PACS).
- **<u>STEP 4</u>**: Click the **X Close** button to return to the patient's chart.

Review the Immunizations Component

- From the Ambulatory Workflow page:
- **<u>STEP 1</u>**: Click the **Immunizations** component.
- **<u>STEP 2</u>**: Use the **Print Record** button to print the patient's current immunization record.
- **<u>STEP 3</u>**: Use the **View Forecast** button to view the CDC schedule for vaccinations on a different tab.

Review the Recommendations Component

- From the Ambulatory Workflow page:
- **<u>STEP 1</u>**: Click the **Recommendations** component.
- **<u>STEP 2</u>**: Review the Pending page to view any actions that need to be completed.
- **<u>STEP 3</u>**: Use the **Not Due / Historical** button to review all completed recommendations.

Review the Visits Component

From the Ambulatory Workflow page:

- **<u>STEP 1</u>**: Click the **Visits** component.
 - The number of visits displays in parentheses in the header, representing the visit across all encounters.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Health Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.