



Northern Light
HealthSM

Entity name

Placing orders and referrals on message
from outside your location, aka: not having
to do this twice

May 23, 2019

| James Douglas, D.O.

TESTING, BLUE J myEMHSHealth:Invitation Sent Age:71 years DOB:08/23/1947 MRN: FIN:253466262
 Allergies: Tuna, Adhesive, Avelox, lavender, Dermabon... Gender:Female Laboratory, [03/23/2020 08:00:00 EDT] Loc:PCYRMM_M

From: ATWOOD, TRACEY L
 Sent: 04/08/2019 08:49:21 EDT
 Subject: testing
 To: DOUGLAS DO,JAMES W
 Cc:

Caller: TESTING, BLUE J; H (207) 432-2236, B (207) 973-1523 EXTN
 Action:
 Due:
 Provider:
 Document: PhoneMsg

<Add Addendum>

From: [REDACTED]
 To: DOUGLAS DO, JAMES W;
 Sent: 04/08/2019 08:49:21 EDT
 Subject: testing

Good morning Dr. Douglas. Here is your reminder, per your request. I hope you have a fantastic day!

1: Please note location when receiving a request for an order from someone not at your location
2: If you launch orders from this message it will not go to your MA multi-patient task list or Referral specialist

Notifications Inbox Help

Patient List Health InfoNet Portal UpToDate Prescription Monitoring Program Schedule Clinical Links ExplorerMenu Pyxis ES Nurse Link MediQuant Patient Location Inquiry

AdHoc Communicate Patient Education Patient Pharmacy PM Conversation New Sticky Note Medication Administration Depart View Sticky Notes

General Messages: TESTING

Reply Reply All Forward Delete Print Mark Unread **Inbox View** Summary View Launch Orders

TESTING, BLUE J myEMHSHealth:Invitation Sent Age:71 years DOB:08/23/1947 MRN:0764942 FIN:253466262
Allergies: Tuna, Adhesive

ATWOOD, TRACEY L
04/08/2019 08:49:21 EDT
testing
DOUGLAS DO, JAMES W

Addendum>

DOUGLAS DO, JAMES W;
04/08/2019 08:49:21 EDT
testing

I morning Dr. Douglas. Here is

New Message

Task Edit

High Notify Message Journal (50) Launch Orders

Patient: TESTING, BLUE J Caller: TESTING, BLUE J Caller #: H (207) 432-2236, B (207) 973-1523 EXTN 123

To: [Empty] Include me

CC: [Empty] Provider: DOUGLAS DO, JAMES W To consumer Disable further replies

Subject: [Empty] Save to Chart As: PhoneMsg

Attachments

Transition of Care Browse Documents Other Attachments

Message

Arial 10

1: Open a new message which will auto-populate patient name

2: Highlight patient name and delete and re-enter patient name and search

Actions

Agreed
 OK/No Action

Remind on: [Empty] [Empty] [Empty] [Empty]

Due on: [Empty] [Empty] [Empty] [Empty]

Send Cancel


From: ATWOOD, TRACEY L
Date: 04/08/2019 08:49:21 EDT
Subject: testing
To: DOUGLAS DO, JAMES W


Addendum>
DOUGLAS DO, JAMES W;
Date: 04/08/2019 08:49:21 EDT
Subject: testing
Good morning Dr. Douglas. Here is

New Message

Task Edit

High Notify Message Journal Portal Options Launch Order

Patient:  Caller: Caller #:

To:  Include me

CC: plies

Subject:

Attachments

Transition of Ca


Message

Arial













Actions

Agreed
 OK/No Action

Patient Search

Name	SSN	MRN	Sex	Birth Date	Age
 TESTING, BLUE J	XXX-XX-7681	0764942	Female	08/23/1947	71 Years

1: Click on binoculars to open patient search
2: Click only OK to open a new message with your location

FIN NBR	Enc Type	Enc Type(s)	Med Service	F
 253466262	Ambulatory			N
 250418837	Ambulatory			N
 250262862	Ambulatory			N
 250200078	Ambulatory			N
 252698840	Ambulatory			N
 252697974	Ambulatory			N
 252697412	Ambulatory			N
 242451425	Ambulatory			T
 250229820	Ambulatory			N
 247822752	Ambulatory			N
 254490014	Ambulatory			E
 254490063	Ambulatory			F

New Message

Task Edit

High Notify Message Journal (50) Portal Options Launch Orders

Patient: TESTING, BLUE J Caller: TESTING, BLUE J Caller #: H (207) 457-236, B (207) 973-1523 EXTN 123

To: [Redacted] Include me

CC: [Redacted] Provider: DOUGLAS DO, JAMES W Disable further replies

Subject: [Redacted] Save to Chart As: PhoneMsg

Attachments

Transition of Care Browse Documents Other Attachments

Message

Arial 10

1: Now when you launch orders it will open the orders window with your location

Following this work-flow will save you from putting in the order again and also prevent your order from getting lost

Actions

Agreed

OK/No Action

Remind on: [] [] [] [] [] []

Due on: [] [] [] [] [] []

Send Cancel

New Message

Task Edit

High Notify Message Journal Portal Options Launch Orders

Patient: Caller: Caller #:

To: Include me

CC: Provider: DOUGLAS DO, JAMES W To consumer Disable further replies

Subject: Save to Chart As: PhoneMsg

Attach
 Trans

E_MEDICAL ONCOLOGY ORDERS
 HIM Coding Query
 Inter-office Communication
 MSG Follow Up
 MSG Patient Letter Request
 MSG Phone Note
 MSG Prescription Request
 Pain Management 3 Week Call
 Pain Management 48hr Call
 Patient Portal Message
 Physician Order
 Referral - Routine
 Referral - URGENT
 SCHED Imaging Questionnaire
 Transition of Care - Received
 Transition of Care - Sent

Message

Arial

Agreed
 OK/No Action

Remind on:

Due on:

Send Cancel

For those that originate (Front office, MAs, RNs) a message requesting a provider for an order or referral outside of your location, please use the inter-office communication type found under Subject

New Message

Task Edit

High Notify Message Journal Portal Options Launch Orders

Patient: Caller: Caller #:

To: Include me

CC: Provider: DOUGLAS DO, JAMES W To consumer Disable further replies

Subject: Inter-office Communication Save to Chart As: PhoneMsg

Attachments

Transition of Care

Message

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**This message has originated on an encounter outside of your designated ambulatory location
DO NOT USE THIS MESSAGE TO PLACE ORDERS
Please create a new message using an encounter for your designated ambulatory location**

A provider will then see this communication to create a new in between note

Actions

Agreed
 OK/No Action

Remind on:

Due on: