Northern Light Health | Optum

From the Office of Health Informatics

Oracle Health (Cerner)
Oncology Outreach Clinic Workflow

August 25, 2025

For providers seeing patients at outreach clinics, please follow the steps below.

Outreach Clinic Workflow

Outreach Locations

Facility	Location Description	Location Display
NL CANCER CARE BREWER MED ONC	NL Cancer Care Brewer Outreach – Dover-Foxcroft	ODONC_E
	NL Cancer Care Brewer Outreach – MDI	OMDIONC_E
	NL Cancer Care Brewer Outreach – Millinocket	OMILONC_E

PSR Workflow

- Register the patient to the applicable outreach clinic location.
- Create the schedule and send list of patients to be seen to the provider.

Provider Workflows

➢ **Orders**

- Open the patient's chart on the outreach clinic encounter for the date of service.
- Placing orders for patients seen at an outreach clinic will be dependent on the type of patient being seen:
  - **Patients who are on treatment**
    - Providers will place the regimen orders on the outreach clinic encounter then print the PowerPlan Handoff report to give to the Dover/MRH/MDI staff.

NOTE: **Please refer to the flyer on how to print the regimen orders.**

  - **Patients who are NOT actively receiving treatment**
    - For patients in which the provider is placing follow-up orders, lab, imaging orders, etc. – providers will **NOT** place these orders in Cerner.
    - These orders will be written on a paper order sheet and give to the outreach clinic staff. (e.g., "Follow-up in 6 months with CBC, CMP").

➢ **Office Note**

- Document office note on the outreach clinic encounter.

➢ **Outreach Clinic Staff Workflows**

- Review printed regimen orders or written paper orders and following established processes in your clinic for managing orders.
- Outreach clinic pharmacy enters orders into their system.

For questions regarding process and/or policies, please contact your unit's Clinical Educator. For questions regarding workflow, please place a ticket to Health Informatics. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.