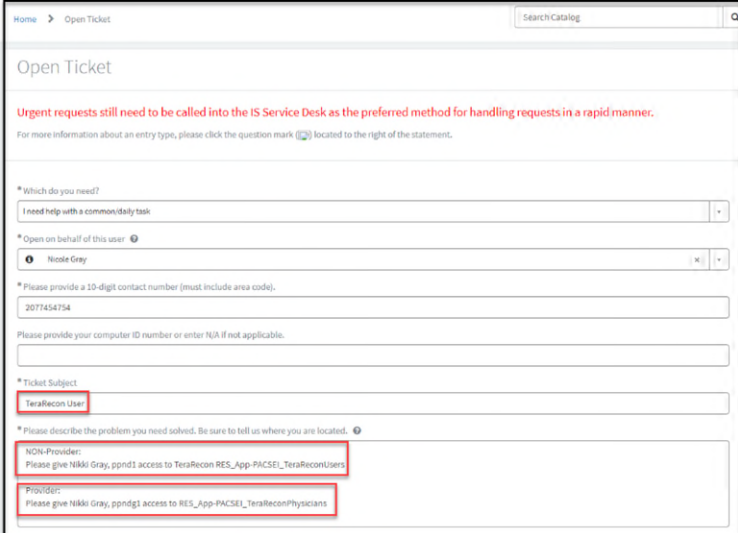


This flyer outlines TeraRecon support and education.

Creating a new user

- Open a **ServiceNow Ticket**.
- Enter information in required areas:
 - **Ticket Subject:**
 - TeraRecon User
 - **Describe the problem and indicate location:**
 - Describe the problem.
 - Indicate location.
 - Give user's first and last name, user name, access to:
 - **Non- Providers:** RES_App-PACSEI_TeraReconUsers
 - **Providers:** RES_App-PACSEI_TeraReconPhysicians



Creating a TeraRecon Account

- Email training@terarecon.com.
 - Must have **staff name** and **email address**.

Support

- Email support@terarecon.com or Phone: 1-877-996-0100.
 - Use to request setting preference changes or protocols.

Education

- Online TeraRecon Academy Education:
 - TeraRecon Academy URL: <https://terareconacademy.myabsorb.com/#/login>.
- Webinar Education:
 - TeraRecon offers weekly webinars that cover different topics and allow attendees to interact with a trainer.
 - Sign up for webinars here: <https://go.oncehub.com/TrainingWebinars>.