E-Consult implementation is an asynchronous transfer of health information from a referring provider to a specialist or specialist to specialist via a secure environment within a shared EHR. The E-Consult will improve the delivery of care to our patients and increase access to subspecialists within our system.
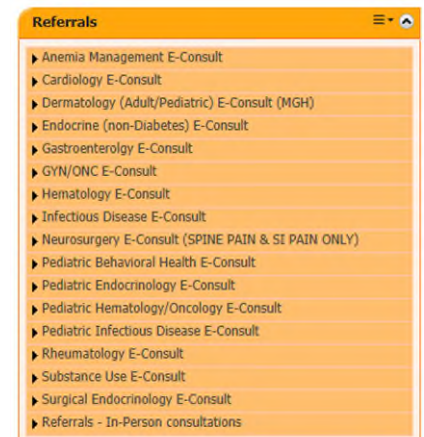
E-Consult

Providers can send a referral order for an E-Consult with their office visit note to the specialty office to request further recommendations on their patient's care. This is a provider to provider consultation to recommend the next steps in the patient's care.

Referring Provider

STEP 1: Select appropriate E-Consult referral order.

STEP 2: Obtain verbal consent from the patient and add the E-Consult auto text **/econsult*** in the **Assessment and Plan** of the office visit note.

- The auto text will document verbal consent and guide the provider on the necessary documentation for the specialist.
- Written consent using the Telehealth Informed Consent will also need to be completed, if not done within one year.

NOTE: **Front Office staff will prove the order from the Referral Management tool and attach the Office Note for the receiving specialty provider to review.**

Receiving Provider at Specialty Office

STEP 1: Specialist reviews patient history and determines if the E-Consult is appropriate.

STEP 2: Specialist completes the E-Consult by documenting the **Assessment and Plan** using the auto text **/tim_econsult** within the specialty office visit note.

STEP 3: Bill for the E-Consult using the **E-Consult Written Report (5 min) 99451**.

STEP 4: Send completed consultation to the referring provider via the message center.

NOTE: **The auto text /econsult_referral_convert is requests PCP convert in-person referral to e-consult referral.**