

This flyer outlines the TelePalliative Care Consult workflow for Palliative Care Providers to provide inpatient consults at AR Gould, CA Dean, Mayo, Maine Coast, Blue Hill, SVH, and Inland.

NOTE: Obtain Telehealth Informed Consent prior to patient discussion. Use the /telehealth* auto text within the clinical note.

Palliative Care Provider

STEP 1: Provider identifies Palliative Care Consult is needed.

STEP 2: Provider at location calls Transfer Center.

STEP 3: Transfer Center connects Provider with Palliative Care Provider.

STEP 4: Transfer Center contacts AR Gould Specialty Clinic.

STEP 5: AR Gould Specialty Clinic will add patient to schedule and create FIN.

NOTE: All locations except AR Gould will need a telehealth encounter created.

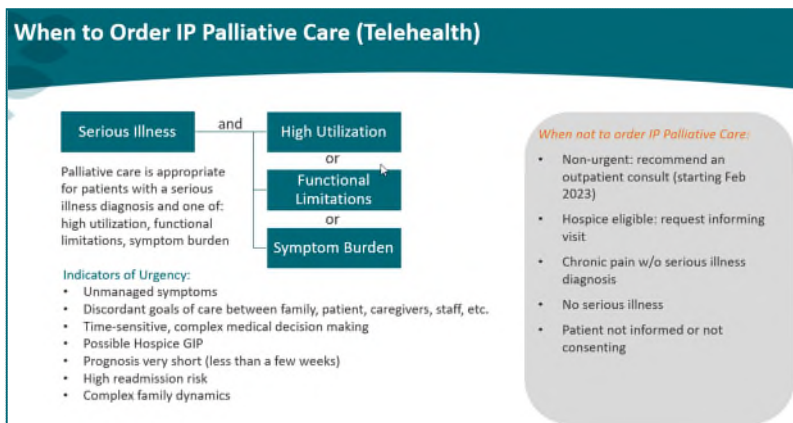
STEP 6: Staff at the site gets device ready.

STEP 7: Provider uses Quick Connect workflow to get into device. [Quick Connect Workflow](#)

NOTE: Communication to the connecting site may be required to ensure the correct cart is called.

STEP 8: Consult is completed with patient.

STEP 9: Palliative Care Provider signs note.



For questions regarding process and/or policies, please contact your unit's Clinical Educator or Health Informaticist. For any other questions please contact the Customer Support Center at:
207-973-7728 or 1-888-827-7728.