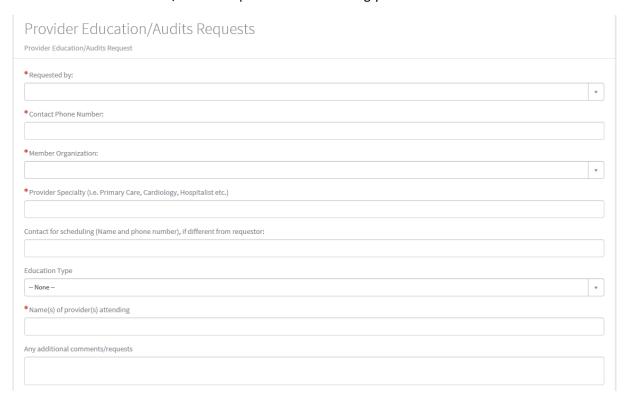
Service Now Ticket process for provider education and audits

Search: Provider Education/Audits Requests which will bring you to this screen.



There are three different education/audit options and each option has different information needed for our staff to complete your request.

1. New provider education - This is used for new providers in your department who will bill evaluation and management services. They will receive education on E/M documentation requirements. Please complete all fields.



Evaluation and Management Audit		v
Name(s) and credentials of provider(s	requiring education	
Topic of education (examples: Bell Cu	ve, Specific leveling concerns etc.)	
Other education r your department Education Type	equests — This option can be used for any other coding education needs that might need.	
Other Education		٧
Let us know what type of education is	needed	
The additional comme	ent/requests box is available to any extra information you would like our staf	f
to know prior to us re	9 ,	

2. Evaluation and Management Audits – This option involves our staff completing an audit for the

Once you have completed your ticket, a member of our team will review the information and reach out to set up the meeting or get clarification if needed.