Clinical Entry Workspace loading issue workaround and recovery options.

Background

There are sporadic issues where Clinical Entry Workspace will pull up blank or where a refresh error populates.

Workaround

Pull up Dynamic Documentation note and type directly into note instead of using Clinical Entry Workspace.

Recovery

Keyboard options for recovering lost data:

➢ **CTRL + Z**

- Undo button will reverse the last action performed.

➢ **Windows + V**

- Will give access to entire clipboard history.

Opportunity to Assist in Identifying the Issue Cause

If interested in the having IT collect the data in the background to observe the issues, place a <u>ticket.</u>

➢ **Use these ticket details:**

- **Ticket Subject:** Continued Issues CEW

- **Please describe the problem you need solved. Be sure to tell us where you are located:** Make sure to include contact information.