

# From the Office of Health Informatics **CareAware Connect BYOD Access & Application for Providers**

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Google Play

App Store

Helps User Administrators manage which devices are allowed to connect to their resources in the Cerner Cloud. User Administrators can:

Device Access

Issue invitations

## To install the CareAware Connect Messenger application and request access code, please follow the steps outlined in this flyer.

### CareAware Connect Messenger Download & Access Code Request

- **STEP 1:** Navigate to the App Store or Google Play Store.
- **STEP 2:** Search for, and download, the **CareAware Connect (CAC) Messenger** app.
- NOTE: When the application is opened for the first time, users will be prompted to input an Access Code, which is provided by NLH Security. Follow next steps to request the access code.
- Click <u>here</u> to be directed to **Cerner Central**. **STEP 3**:
- STEP 4: Select the **Device Access** option.
- STEP 5: Select Northern Light Health (P108).
- **STEP 6**: Login with **NLH network username** and **password**.
- **STEP 7:** Enter NLH e-mail address and click Confirm.
- **STEP 8:** Select Request an access code to authorize your device
- **STEP 9**: Freetext in CareAware Connect Messenger App.
- **STEP 10**: Click Submit Request.

#### Using the Access Code

- STEP 1: Check email for a message from donotreply@cernercentral.com and follow instructions.
- **STEP 2:** Login to the CAC Messenger App using NLH network username and password.
- Enter the temporary Access Code provided in **STEP 3:** the email.

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	L Nort	hern Light Health (P108	3) >
l <b>.</b>	Welcome to	Device Access Manag	jement
	In this application, you can:		
evice.	Request an acce	ss code to authorize your device	
Millennium + Device Access Management	donotreply@cernercentral.c	ger App	0: -
Tou re Approved: Follow These Steps In	o set op cerner mobile Appli	ications	~
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The e-mail below is from an external source. Please do	not open attachments or c	Sack. Getting Started	Help
Your organization has approved you to run Cerner applications on your mobile de		Access Codes	
On any machine: 1) Click the following link and log in to retrieve your ac https://cernercentral.com/device-access/tenants/rii-5	cess code:	nter your access code to get starled. I	
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#### NOTE: The access code MUST be used within seven (7) days of receipt; otherwise, the access code will expire, and a new code will have to be requested.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Health Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.