**Message Center enables Acadia's Inpatient FNPs to review and electronically endorse inpatient and observation Lab and ECG results within a PowerChart pool.**
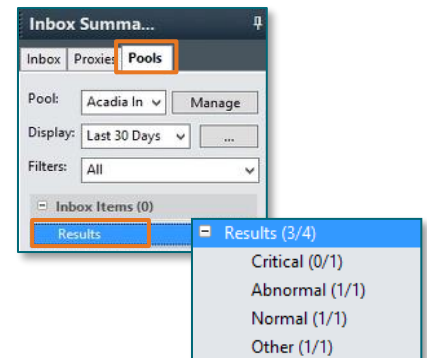
## Inpatient FNP: Manage Results

From the Inbox tab in Message Center:

**STEP 1:** Click **Results** in **Inbox Items** within the **Acadia Inpatient FNP results** pool

**NOTE:** The Results folder is divided into subfolders depending on the value range of the results: Critical, Abnormal, Normal, or Other.

**STEP 2:** Double-click the result you wish to view.



**NOTE:** Before you can endorse results, you must review all the values within the window.

**STEP 3:** Click the appropriate action in the **Action Pane** for the item: **Endorse**, **Save**, or **Refuse**.

- **Endorse** indicates you have reviewed and taken any necessary actions on the results.
- **Save** allows you to address the results later.
- **Refuse** allows you to reject results that were received in error.

**NOTE:** If you select Refuse, you need to document a reason why in the Reason field.

**STEP 4:** Click **OK & Close** to complete the action for this item and return to the Pools Inbox.

**NOTE:** In the Action pane, you also have the option to click OK & Next to apply your selected action and proceed to the next item in the folder or to click Next, which will leave the item in the pool and move to the next item.