

Cerner Hub is a bi-directional cloud-based solution that enables real-time electronic data exchange between facilities. The electronic transmittal of laboratory results to the external EHR decreases paper requisition processing time and improves the quality of patient care.

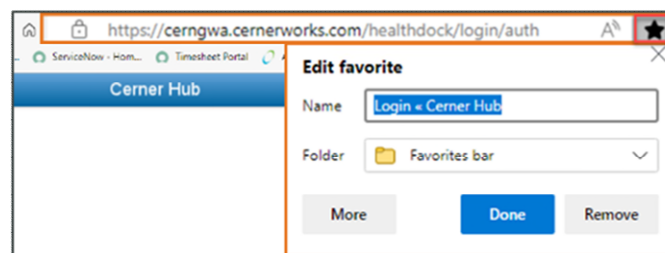
### Monitor for Unmatched Orders

- Client Services will monitor the Hub's Master Patient Index (MPI) queue daily for unmatched patients.
  - Patients who are 100% matched appear in the **Order** list where their orders will flow directly into the Future Orders Viewer.
  - Patients who are not 100% matched appear in the Hub's **Master Patient Index (MPI)** queue and need be matched manually.
  - Patients new to Northern Light Health will appear in the Hub's **Master Patient Index (MPI)** queue and will need a **new MRN** created.
  - Once the MPI is updated, the Order(s) will flow to **Future Orders** and be available for activation.

### Access Cerner Hub

- Access to Cerner Hub will be opened at go-live to all Client Service Staff.

- **Cerner Hub Landing Page:**  
<https://cerngwa.cernerworks.com/healthdock/>
- Select the **star** in the web address bar (see screenshot below) to create a bookmark.



### Match a Patient

- Patients are matched in Northern Light **Patient Search** application.
  - The MRN will need to be entered manually in the ID field.
  - Select **Update** to update the patient's information.

| Name                | Demographics   | Identifiers |              |              |
|---------------------|--|-------------|--------------|--------------|
| TESTING, PATHNET B. | 07/10/1990, F, 012345678<br>NO ADDRESS, NO CITY NO STATE<br>USA<br>(111) 1111112 | ID          | Namespace ID | Universal ID |
|                     |  | 1357485     | EAST_ME      | EAST_ME      |
|                     |  |             |              | Update       |
|                     |  |             |              | Print All    |
|                     |  |             |              | Remove       |