

From the Office of Health Informatics Oracle Health (Cerner) Millennium Patient Preferred Pharmacy

May 7, 2025

In order for ePrescribing to work efficiently, it is extremely important the Patient Preferred Pharmacy be kept up to date. Otherwise, unnecessary delays and customer frustration will result. The responsibility for obtaining and entering the patient's preferred pharmacy is shared between clinical staff and providers.

Updating Patient's Preferred Pharmacy

The Patient's Preferred Pharmacy may be updated a couple of ways, both have the same steps once the Patient Pharmacy icon is selected.

P Review Patient Preferred Pharmacy

Click the **Patient Pharmacy** icon in the toolbar or within the document medication by history window.

🚯 Patient Pharmacy

- The Review Patient Preferred Pharmacy window will open.
 - Click **Search** tab.
 - The Search tab will automatically populate with the patient's city and state based on patient demographic information.
 - Enter any information needed to filter results.
- NOTE: If the list is empty, the tool will default open to the Search tab.
- ➢ Right-click the appropriate pharmacy.
- Click Add to Patient Preferred.
- Click the Patient Preferred tab to review that the pharmacy was added.
- Right-click the desired pharmacy and select Set as Default.
 - The default pharmacy will be listed in bold text.

TESTING, ZZPROD23 (BOB) Allergies: shellfish, penicillins, sulfa drugs, Banana, Coco Code Status:DNAR/Full Treatment No Preferred Pharmacy Reason: -The default pharmacy is displayed in the Patient Preferred tab with bold text. Patient Preferred Search Pharmacy Name Pharmacy Name Address Cross-Street northern light Northern Light Pharmacy Riverside 417 State St Ste 130 Address Northern Light Pharmacy Westgate 915 Union St, Ste 7 City BANGOR Add to Patient Preferred State ME Zip Code Phone harmacy Type Filter Results By Retail Specialty
Mail Order 24-hour
Long-term Care Clear Search

□ No Preferred Pharmacy Reason:	e Patient Preferred tab wit	h bold text.	Last Reviewed: 03/28/2025 15:37
Patient Preferred Search			
Pharmacy Name WALGREENS DRUG STORE #11285	Address 706 Broadway	Cross-Str NWC OF ().	:
Northern Light Pharmacy State Street Northern Light Pharmacy Riverside Northern Light Pharmacy Westgate	Remove 30 Set as Default 7	9. 9. 9.	
			OK Cance

Click **OK**.

Remove a Patient Preferred Pharmacy

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- Click the Patient Pharmacy icon.
- Click the **Patient Preferred** Pharmacy tab.
- ▶ Right-click the pharmacy to be removed.
- Click Remove.
- Click OK.

Document No Preferred Pharmacy

- Click **Patient Pharmacy** icon.
- Select **No Preferred Pharmacy** check box.

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he default pharmacy is displayed in the Patient Preferred Search	Patient Preferred tab wit	n bold text.	
Pharmacy Name	Address	Cross-Str	
WALGREENS DRUG STORE #11285	706 Broadway	NWC OF	
Northern Light Pharmacy State Street Northern Light Pharmacy Riverside Northern Light Pharmacy Westgate	Remove 30 Set as Default 7). 19 79	
			OK Cancel

<u>NOTE</u>: Only prescriptions within the United States can be submitted electronically. Out of country pharmacies will not populate in the pharmacy search, there are also pharmacies not in the system. Document No Preferred Pharmacy in these situations.

- > Click **Reason** dropdown arrow, select appropriate reason.
- Click OK.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Health Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.