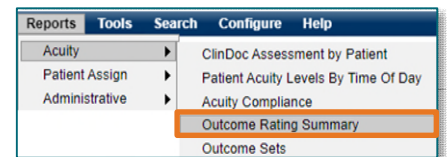The Outcome Rating Summary Report in Clairvia Web provides a summary of all completed acuity assessments by location and outcome set. The report displays the count and percent of Likert ratings (1-5) by outcome and location and can be used to identify gaps in documentation supporting acuity assessments.

Running the Outcome Rating Summary Report in Clairvia Web

➤ Hover over **Reports** in toolbar, then hover over **Acuity**, select **Outcome Rating Summary**.

- Select your **Facility** and **Profile**.

- Update the **Start/End dates** to reflect the range you want to summarize.

- Recommended selections:
    - Select Configuration: **Show Current**
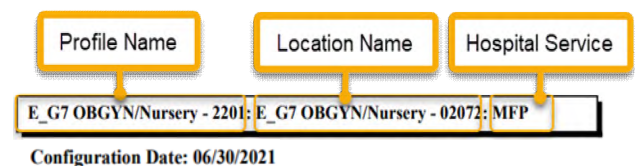   - Export Type: **PDF**

- Select **Run Report**.

NOTE: You can select multiple Facilities or Profiles by holding CTRL key on your keyboard while making selections with your mouse.

Interpreting the Report

➤ Header:

- The report header begins with the **Profile Name**.
    - It may be followed by a location name and the hospital service if they are connected to the displayed outcome set.

- The **Configuration Date** is when the specific outcome set was implemented for the Profile.

➤ Summary Table

- **Weight**: The weight assigned to the Outcome. The default weight value is 1.

- **Outcome Name**: The NOC Outcome description

- **Likert Rating Count**: The number of times the Likert rating has been selected for the outcome.

- **Total # Assessments**: The sum of all completed assessments for the selected date range.

- **Likert Rating Percent**: Percent of outcome assessments for each Likert rating.
  - Likert Rating Count ÷ Total Number of Assessments.

NOTE: **Likert ratings range from 1 to 5, with 1 being the worst (sickest) and 5 being the best (least sick). The 0 rating means that the clinical documentation interface did not process any documentation for that outcome.**

		Likert Rating Count							Likert Rating Percent					
Weight	Outcome Name	0	1	2	3	4	5	Total # Assessments	0	1	2	3	4	5
1	Safe Health Care Environment	663	856	3,438	2,514	216	161	7,848	8%	11%	44%	32%	3%	2%
1	Tissue Integrity: Skin & Mucous Membranes	1	1,427	4,172	7	1,701	540	7,848	0%	18%	53%	0%	22%	7%
1	Infection Severity	2,077	2,225	482	1,198	212	1,654	7,848	26%	28%	6%	15%	3%	21%
1	Family Support During Treatment	190	229	3,083	1,156	1,130	2,060	7,848	2%	3%	39%	15%	14%	26%
1	Kidney Function	15	2,384	1,126	19	1,145	3,159	7,848	0%	30%	14%	0%	15%	40%
1	Cardiac Pump Effectiveness	4	1,318	1,629	31	2,167	2,699	7,848	0%	17%	21%	0%	28%	34%

➢ Questions to consider:

- Does the report reflect the appropriate Likert scores for patients on the unit?

- If an outcome has a high **Likert Rating Percent** for the rating of 0 (no data) why might that be?
  - Does that outcome not always apply to most patients in this location?
    - The outcome **Electrolyte & Acid/Base Balance** is often mapped to lab values and not every patient has these labs ordered frequently during their stay. This is one outcome where "no data" would be expected.
  - Is the Clinical Documentation Interface capturing the right documentation?
    - Work with your system support team to determine if the Observation/DTA mapping for the outcome is appropriate or if data is missing.
    - Provide additional training to caregivers on how their documentation is used for acuity assessments.