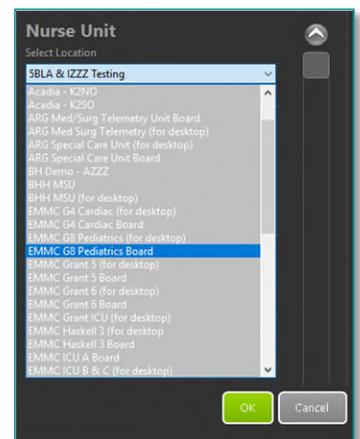


The Oracle Operational Whiteboard (CareView Dashboard) is an interactive visual management tool used during Multidisciplinary Rounds (MDRs) to identify barriers to discharge. Research shows the longer a patient is hospitalized, the more likely they are to develop a hospital-acquired condition. Identifying barriers and assigning responsibility for resolution supports the high-quality care provided at Northern Light member organizations and promotes timely discharge.

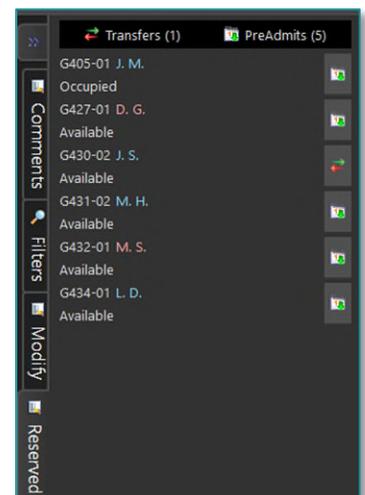
Operational Whiteboard (CareView) Access

- To access the Operational Whiteboard from a personal workstation, click the **CareView** icon from the Cerner Storefront, and enter your Cerner credentials.
 - Once the solution is open, users can select the gear icon  to display different units for review.
 - Select the appropriate unit, then select **OK**.



Dashboard Overview

- On the right side of the display, various tabs are available.
 - **Comments:** Comments can be entered to share information with staff that is appropriate to unit activities.
 - **Filter:** Used to identify patient icons within **Milestones, Patient Attributes, or Indicators**.
 - **Modify:** This is blank with the new automated boards placing tasks from the CMOT/MDR Tool.
 - **Reserved:** This tab provides information for unit-specific patient transfers and PreAdmit encounters.



Columns

EMMC G4 Cardiac Board (for Desktop)													Charge Nurse MICHELLE A.		
Bed	Pati...	Status	Pl...	Attending	Service	RN	CNA	Admit Date	LOS	ADOD	Ac...	D/C Plan	Barriers to Discharge	Attributes	Milest...
G400-01															
G400-02	C. Y.	INPT		A. OWOLABI	Internal Med	MORGAN F.	MEGAN L.	03 /18 /2025	3 days	03 /24 /2025	2.0	Home with Family			
G401-01	M. T.	INPT		A. OWOLABI	Internal Med	MARSHALL...	MEGAN L.	03 /19 /2025	2 days	03 /21 /2025	3.0	Home with Family			
G402-01	M. S.	INPT		P. SMALL	Internal Med	MORGAN F.	MEGAN L.	03 /18 /2025	3 days	03 /28 /2025	6.0	Skilled nursing f...			
G405-01	O. D.	INPT		A. OWOLABI	Internal Med	MARSHALL...	MEGAN L.	03 /20 /2025	13 hours	03 /23 /2025	7.0	Skilled nursing f...			
G406-01	J. F.	INPT		A. OWOLABI	Internal Med	MARSHALL...	MEGAN L.	03 /17 /2025	3 days	03 /22 /2025	3.0	Plan to be deter...			
G407-01	B. L.	INPT		C. CHOI	Cardiology	MORGAN F.	MEGAN L.	03 /19 /2025	2 days	03 /22 /2025	2.0	Home independ...			
G407-02															
G408-01															
G408-02	J. S.	INPT		A. OWOLABI	Internal Med	MARSHALL...	MEGAN L.	03 /19 /2025	1 days	03 /22 /2025	2.0	Home health ser...			
G409-01	R. R.	INPT		J. MILLIKAN	Pediatrics	MORGAN F.	MEGAN L.	03 /19 /2025	1 days	03 /22 /2025	3.0	Home with Family			
G410-01	L. H.	INPT		J. BLOOM-...	Family Med	CASSANDR...	ATLANTA E.	03 /18 /2025	2 days	03 /24 /2025	5.0	Home independ...			
G411-01	L. P.	INPT		A. OWOLABI	Internal Med	ALEXANDR...	ATLANTA E.	03 /19 /2025	1 days	03 /22 /2025	4.0	Home health ser...			
G411-02	P. A.	INPT		A. OWOLABI	Internal Med	ALEXANDR...	ATLANTA E.	03 /18 /2025	2 days	03 /22 /2025	2.0	Home independ...			
G412-01	J. M.	OBS		P. SMALL	Internal Med	ALEXANDR...	ATLANTA E.	03 /19 /2025	1 days	03 /22 /2025	3.0				

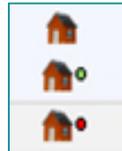
- **Room:** Color coding will pull in from Capacity Management.
- **Patient:** Only initials will display for HIPAA compliance.
- **Status, Placement, Attending, and Service:** The information pulls in from Registration documentation.



- **RN and CNA:** Names of assigned staff in Clairvia will display.
- **Admit Date and LOS:** Display based on Registration information.
- **ADOD:** Date will display documentation entered by Care Management or Staff Nurse.
NOTE: For more information on ADOD documentation, view the flyer [here](#).
- **Acuity:** Aligns with what is displayed on CareCompass and in Clairvia and is based on documentation.
- **D/C Plan:** This information pulls from the Care Management Discharge planning documentation within PowerChart.

- **Barriers to Discharge:** Automated tasks assigned through the CMOT/MDR tool during Multidisciplinary rounds. **Indicators** from the filters tab will display each icon and its name.
- **Attributes:** Patient attributes align with Capacity Management icons.
- **Milestones:** Icons related to discharge progression populate from Capacity Management.

- *Anticipated* – no dot.
 - The discharge house milestone is applied in for patients who are anticipated to discharge.
- *In progress* – green dot.
 - When a discharge order has been placed by the provider, the discharge house will appear with a green dot.
- *Completed* – red dot.
 - A red dot will appear when the discharge is marked as completed in Capacity Management.



NOTE: To view more information related to the Capacity Management Discharge Process, see this [flyer](#).