

From the Office of Health Informatics Acadia Operational Whiteboard

January 27, 2025

The Acadia Operational Whiteboard is an interactive visual management tool used to increase patient safety and eliminate documentation redundancies. This is a dynamic alternative to the handwritten whiteboard and can be used by the entire interdisciplinary team to view patient staffing, essential patient information, and improve communication across the care team.

Operational Whiteboard Access

> To access the CareView Dashboard from a personal workstation, click the **CareView** icon from the Cerner Storefront.

- Select **Login** on the Environment screen.
- Enter network **Username** and **Password** on the **Oracle Health** login page.
- Once the solution is open, users can select the gear icon to display different units for review.



Dashboard Overview

- > On the right-side of the display, two tabs are available.
 - Filter: Used to identify patients based on selected Patient Attributes or Indicators.
 - Modify: Allows for users to select a specific patient and modify Admit Reason, Comments, and Team.

<u>Columns</u>

Acadia - K2SO 01 /09 /2025													
Bed 🔺	Pati	Age	Nurse	Team	Admit Reason	Legal Sta	BH Attributes	Orders	Sle	LOS	ADOD	Disch Dispo	Comments
K201	A.T.	36 years		Blue	Psychosis	Voluntary	`€ 9 ⊠⊠8 ♠	9	8.0	13 months	01 /23 /2	Home with Fa	Team 3 - visitor at 2p
K202													
K203	н.т.	10 years	KASSI D.							20 days			

- **<u>Bed</u>**: Color coding pulls in from Capacity Management.
- > <u>**Patient</u>**: Only initials display for HIPAA compliance.</u>
- ▶ **<u>Nurse</u>:** RN assigned to the patient through Clairvia Assignment Manager.
- > <u>**Team</u>**: Manual documentation of the team assigned to this patient.</u>
- Admit Reason: Manually documented reason for admission on the operational whiteboard.

- Legal Status: Identifies if the patient is voluntarily or involuntarily at the facility documented in the BH Inpatient Treatment Plan.
- BH Attributes: Patient attributes align with Capacity Management icons.
- Orders/Patient Indicators: Patient orders pulled in from the chart and manual comments and admit reasons documented on the board.
- > <u>Sleep Time</u>: Total patient sleep pulled from documentation.
- **LOS:** Amount of time the patient has been admitted to the facility.
- ADOD: Date will display documentation entered by the clinician on the BH Inpatient Treatment Plan form.

NOTE: To view more information on ADOD documentation, view the flyer here.

- Disch Dispo: This is pulled from documentation within the BH Inpatient Treatment Plan form.
- Comments: Important information documented manually for staff to see on the board.

Documenting Manual Comments & Admit Reason

To create visual notification quickly on the board, comments and admit reasons can be manually documented for each patient.

- **<u>STEP 1</u>**: Select the **Modify** tab on the right side of the screen.
- **<u>STEP 2</u>**: Select the appropriate **Patient/Room**.
- **<u>STEP 3</u>**: Select the appropriate field to add information.
 - Admit Reason manually document admit reason on the whiteboard.
 - **Comment** to add information to the comment column.
 - **Team** to manually document the team.
- **<u>STEP 4</u>**: Document **Comment** or **Admit Reason**.
 - Select **OK**.
- **<u>STEP 5</u>**: Select the **Filters** tab to get out of modify mode.
- **<u>STEP 6</u>**: Select the to close the side bar.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Health Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.



