

# **Optum**

# From the Office of Health Informatics Oracle Health (Cerner) Millennium Medication History/Compliance Overview

November 11, 2025

Medication History and Compliance should be completed for every ED, Office Practice, Outpatient, and Inpatient visit/encounter. Medication History can be accessed and documented from multiple areas within a patient's chart, including Workflow pages, Medication List, Orders Profile, and multiple PowerForms.

## **Reviewing Medications**

- > The Home Medications Workflow MPage component displays the home medications list with details such as dose, route, administration times, responsible provider, and compliance status.
- Clicking a medication from the list will display additional details, as well as the ability to Renew, Cancel/DC, or Complete the medication order directly from the Workflow page.
- ➤ Other details, such as the completion status of the Medication History and Discharge Med Reconciliation, are also displayed in this component.
- A scroll to the left of the medication name indicates this was entered as a historical medication.
- Medications that have been prescribed will have a pill bottle to the left of the medication name.

# NOTE:

If the patient is on numerous medications, click the Order Name header to display the medications in alphabetical order. If a duplicate is identified, complete the duplicate that has a scroll icon and keep the one that has the pill bottle icon.

# **Documenting Medication History**

- > Home Medications MPage Component
- **STEP 1:** Review the medication list with the patient, if necessary, select View Outside records to pull in the Seamless Exchange information.
  - Select the drop down to reflect the response from the patient, other responsible party indicates.
  - If the medication has a scroll and is not a current medication, complete the medication.
  - If the medication has a pill bottle and is from an acute problem it can be completed,
    - If not an acute medication, modify the compliance to flag the provider that the patient is no longer taking.
- STEP 2: Update the compliance for the medication, Still taking will default. If needed, select the row for the medication to add compliance comments.
- STEP 3: Add any medications not listed by using the search.
  - If an exact match is not available, choose the one that most closely resembles what the patient is taking.
  - Freetext Item Name should be used after searching and not locating the medications.

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- STEP 4: When all medications have been reviewed and the compliance matches what was provided, select Document History.
  - If needing to follow-up on a medication, select Leave Med History Incomplete Finish Later.
- Medication List within PowerForms.
- STEP 1: To document Medication history within a PowerForm, click Document Medication by Hx.
- <u>STEP 2</u>: Review the medications with the patient, indicate the compliance.
  - If the medication has a scroll and is not a current medication, complete the medication.
  - If the medication has a pill bottle and is from an acute problem if can be completed,
    - DO NOT complete the prescribed medication.
    - If the patient is taking the medication differently than what was prescribed, update the compliance to indicate Still taking, not as prescribed, indicating in the comment field how the patient takes the medication.



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- If the patient has stopped taking the medication, select **Not Taking** from the dropdown. Enter any applicable comments in the Comment field.
- STEP 3: Right Click and select Add/Modify Compliance and update the status of the medication.
  - Enter any comments necessary to display for the provider.
- STEP 4: Add any medications not listed by using the Add button. Click Done when all medications have been added. Review the details of the medication(s) and updated as needed.
  - If an exact match is not available, choose the one that most closely resembles what the patient is taking.
  - Freetext Item Name should be used after searching and not locating the medications.
- STEP 5: When all medication and their details have been reviewed and the compliance matches what was provided, select Document History.
  - If medication history is incomplete, check the correspond box before selecting.

NOTE: If the patient is taking several medications at the same time, select the first medication, press and hold the Ctrl button on the keyboard and select the remaining medications. Right-click and select ADD/Modify Compliance. Compliance can now be documented on several medications at the same time.

### **Completing Prescription Exceptions:**

• If a short-term prescription is no longer being taken by the patient, the nurse can complete these medications.

Examples: Short-term antibiotic, analgesics, a prednisone taper, or other medications that may have been prescribed in the ED or by the PCP.

- Maintenance medications should not be completed.
  - To determine if a medication is a maintenance medication, right-click the medication and select Order Information.
  - In the History tab, the ordering details will display. Maintenance or Acute will display in Type of Therapy.

Note: If a prescribed medication is completed there is the risk that the provider or covering provider may not be aware the patient stopped a medication, and any medication details will need to be reentered.

#### Reconciliation Status Icons:

- A blue circle with an exclamation mark indicates the history or reconciliation has not been completed.
- Blue arrows in a circle indicate the history or reconciliation is only partially completed.
- A green checkmark indicates that the history or reconciliation has been completed.
  - To reset this, right click and select Reset.

#### Medication History and Medication History Snapshot

Medication History and Medication History Snapshot can be accessed from the Orders link or the Medication List PowerChart.

- Use **Medication History** to view home medications and compliance documentation.
- Medication History Snapshot can be used to view the medication list and nursing compliance as well as other prescriptions that have been ordered by the provider.
- This Visit 6 Months 1 Year All Visits

  Orders

  Home Medications
  Outpatient
  Pending Home Medications
  Medication History Snapshot

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Reconciliation Status

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- Medication History Snapshot can be filtered to view the medication history for the current and previous encounters.
  - Scroll to the right to view compliance documentation in Medication History Snapshot.

For questions regarding process and/or policies, please contact your unit's Clinical Educator. For questions regarding workflow, please <u>place a ticket</u> to Health Informatics. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.