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On August 27, 2019, the Patient Visit Summary (PVS) will be upgraded. The changes will better meet our patients' discharge related educational needs by displaying relevant information in a more concise and visually appealing manner. Highlights below...

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### Template Selection

- **Surginet Hospitals (AR Gould, EMMC, Mercy):** Select ARGould\_EMMC\_Mercy PVS .
- **Non-Surginet Hospital:** Select Patient Discharge Instructions.

### Procedures

- **SurgiNet Hospitals (AR Gould, EMMC, Mercy):**
  - The procedure entered during Surginet documentation will automatically pull into the Procedures Performed section on the PVS.
- **Non-SurgiNet Hospitals:**
  - Please continue the current process of entering the procedure into the Procedure History Tool so that it appropriately displays on the PVS. Failure to perform this step will result in the default verbiage displaying that no procedures were performed.

### Follow-up Appointments

- The PVS is configured to pull scheduled appointments into the document.
  - To avoid confusion, the Clinical Staff should generate the PVS then review the scheduled appointments to ensure that all necessary information is included before adding new information. This step will prevent duplication and patient confusion regarding follow-up care.
  - If changes are needed, the Clinical Staff will modify the document with the necessary information.

### Reason for Visit

- The **Reason for Your Visit** in the PVS pulls from the **Chief Complaint** field in the Admission History Form.
  - Please ensure that the information documented in this field is entered in a manner that is easily understood by the patient.
  - Avoid using unnecessary abbreviations and medical jargon that could be confusing to the patient.

### Removal of Empty Sections

As part of this upgrade, sections in the Patient Visit Summary containing no information will be automatically excluded from the document, making it easier to read and reducing the need to manually remove sections.

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For questions regarding process and/or policies, please contact your unit's Clinical Educator or Clinical Informaticist. For any other questions please contact the Customer Support Center at:  
207-973-7728 or 1-888-827-7728.

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