Electronic Health Record
HealtheRegistries SuperUser Guide
December 1, 2020

Thank you for reviewing the HealtheRegistries Overview video in PromisePoint. Please use this guide as an additional resource to build confidence in navigating the cloud-based solution.

Table of Contents

Dashboard

This landing page will be the same view for all users. As the practices increase their percentages, this view will change to reflect the improvements.
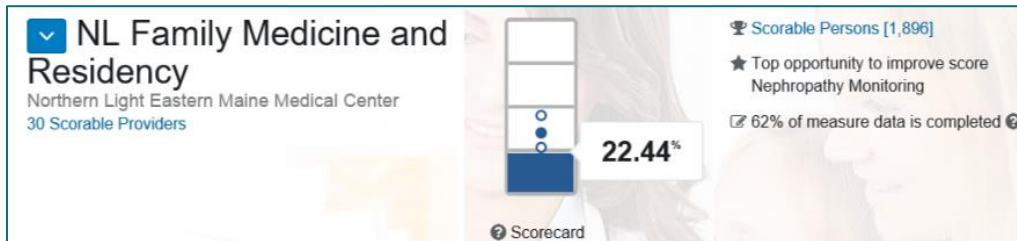
Facility and Providers

- The facility with the most room for improvement will be listed. Additional facilities can be viewed by clicking the drop-down.
- Accessing the list of **Scorable Providers** for each facility is accomplished by clicking the hyperlink under the facility name.

Composite Score

- The bar graph in the center of the screen will link out to the Scorecard component to review each provider. This percentage is calculated by dividing the points achieved by the points possible and multiplying by 100. For example, if 6 points out of a possible 14 were reached, the Composite Score would be 43%.

Top Opportunity and Scorable Persons

- The **Scorable Persons** hyperlink will direct the user to a list of patients who are appropriate to meet identified measures.
- The measure with the most room for improvement will be listed on the main screen, as well as the percentage of completion for all measures.

Provider Distribution

- Hovering over each line on the graph will display the percentage of measure completion. Click on the line and select **View Providers** to see a list of providers within the selection.
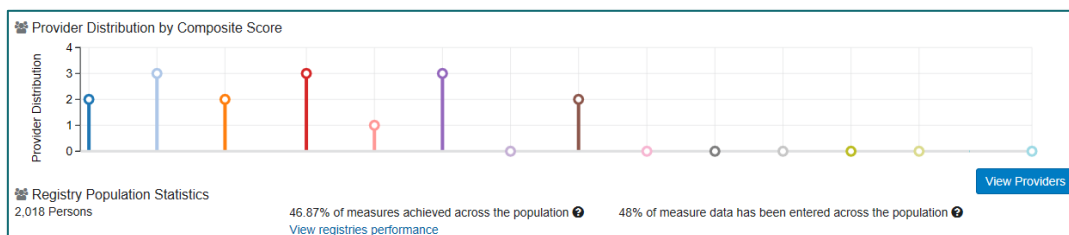
- Click the **View Registries Performance** hyperlink to review a table of each measure's completion percentage.

  o Click a specific measure and View Persons to see a list of qualified patients to contact for increasing the percentage of completion.
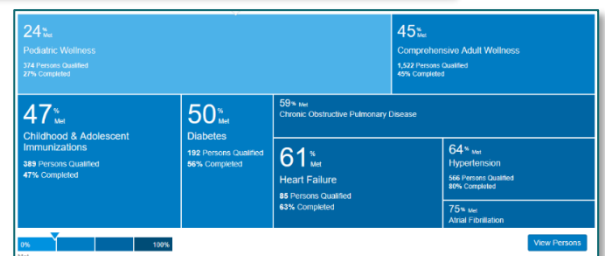
Registries

This section is an analysis of population health for the entire practice. End users will start their review on this page.

Quality Score

This is a percentage that displays the total number of measures met by the eligible measures.

Filter

- The facility selected on the Dashboard will default into view when the Registries component is accessed. Click the Filter icon or type in the name of a new facility to change the view.

    - o If using the Filter icon, select the organization from the drop-down and click Set Filter to display a list of practices.

    - o Select the desired practice from the list to review that tree map.

    - o Additional filters will be available to sort by Quality Score or Completion Percentage, as well as a specific Registry or Met/Complete Percentage.
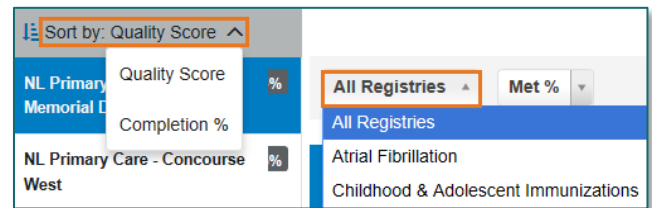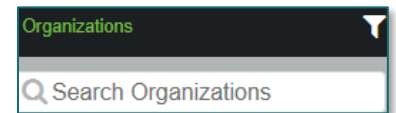
Patient List

Specific patient data can be reviewed to guide contact for measure achievement.

- Filter

    - o The Person List can be sorted alphabetically by Name, ascending by Completion Percentage or ascending by Quality Score.

    - o Using the Filter icon, staff can further focus the results by selecting appropriate options from the drop-down windows.

- Chart Review

    - o The patient's HealtheRegistries content is displayed in one of four sections: Registries, Relationships, Clinical Information and Activity History.
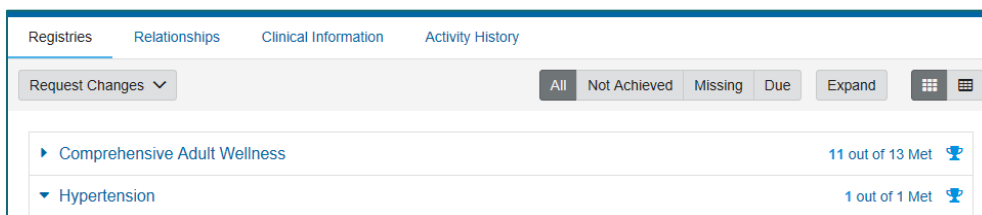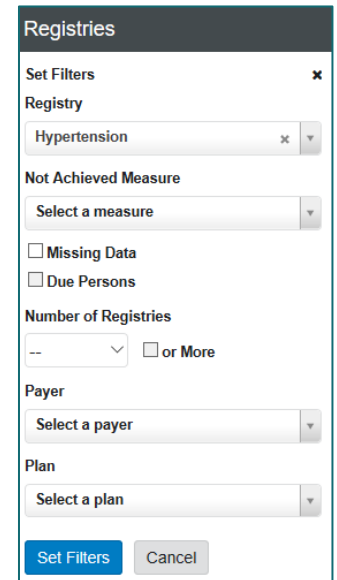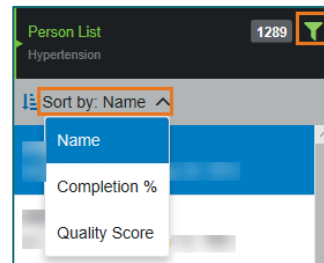
    - o Registries will display all registries for which the patient qualifies. Each registry will be in an expandable banner. Once expanded, users will see the status of the measure.
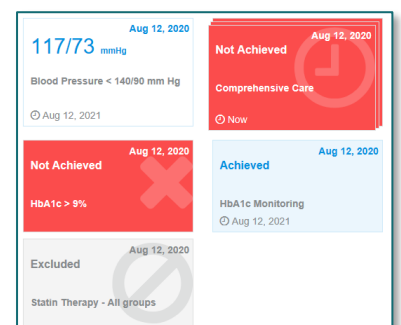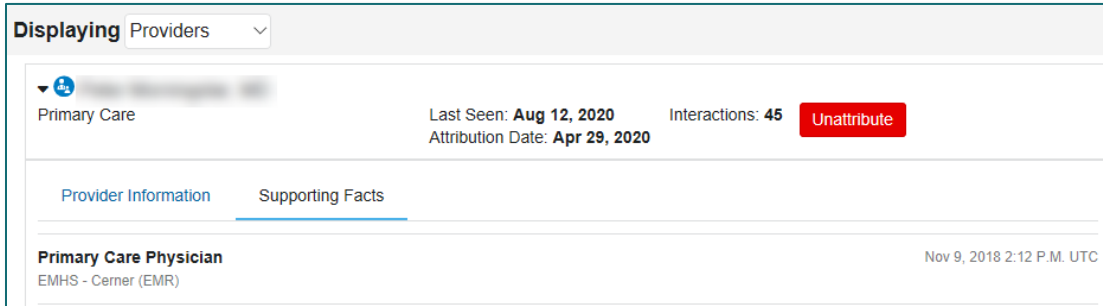

o Relationships alert the user to which providers are attributed to the patient's care. This information is gathered by a HealtheIntent algorithm.


o Clinical Information is divided into different categories. All can be in view, or the user can select a specific section.

▪ The content of each section will be separated into Most Recent and Previous. Users can click on any cell to see more information.
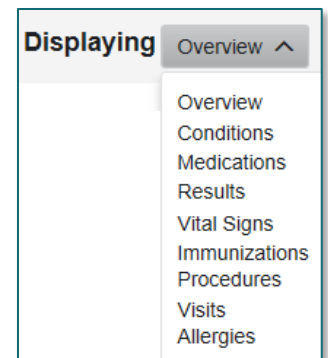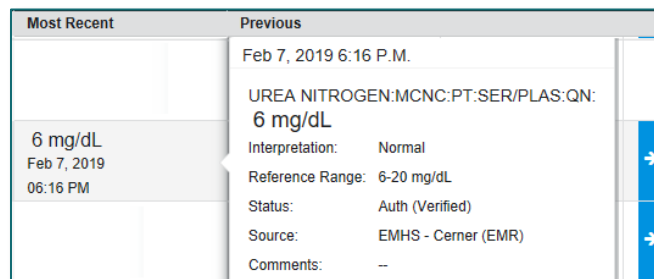
Scorecard

Monitors measure completion at the provider level. The initial screen will list hospitals, users can expand the pane to see individual practices associated with that facility. Once at the facility level, staff will be able to filter to the Person or Provider level.

▪ The tree map can be sorted by Persons or Providers. The Persons List will show which patients qualify for the measure but have not met it. The Provider List will alert users to measure information specific to the selected provider.

o From the provider list, staff can then filter to patients attributed to that provider and create a plan for outreach.
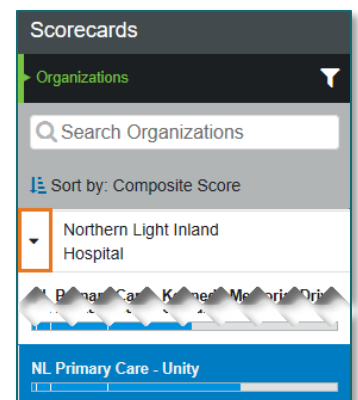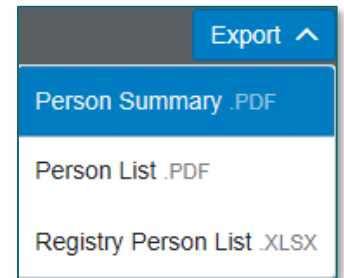
Reports

Users can generate reports of the filtered information to use when reviewing PowerChart information.

Registry

- The Person Progress Report can be created as a PDF or Excel file for ongoing review and outreach.

  o Person Summary will display demographic information as well as the Measure details.

  o Person List displays a list of names with contact information only.

  o Registry Person List generates a list of patient names and birthdates on the left and the measures across the top. The grid has indicators visible for measures that are completed, not met and overdue.

Scorecard

- The Performance Progress Report can be created as a PDF or Excel file.

  o PDF is a view only with printing capabilities.

  o Excel can be saved, and the information can be manipulated as needed.

For questions during go-live support, please reach out to a Super User or a member of the Support team.
Questions can also be called to the Project Command Center at:
973-7728 or 1-888-827-7728 (Option 4).