

From the Office of Health Informatics Oracle Health (Cerner) Ambulatory **Creating Reminders**

July 2, 2025

🛂 Communicate 🔽

Message

Reminder Patient Letter

Provider Letter

Reminders can be viewed in the Reminders component of the patient's chart or in a recipient's Message Center. Reminders notify staff of actions needing to be done for the patient and/or note the chart of valuable information about the patient.

Creating a Reminder

From within the patient's chart:

STEP 1: Click the dropdown arrow in the **Communicate** button.

Select Reminder.

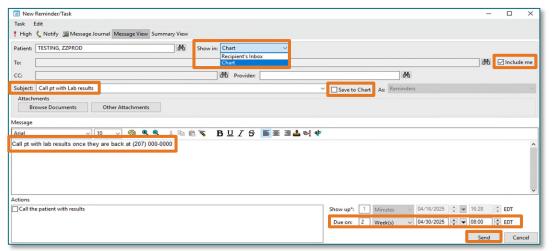
OR:

Click the + button in the STEP 1:

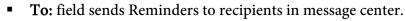
upper right corner of the Reminders component.



STEP 2: Complete fields within the **New Reminder/Task** window.



- Show in: field
 - Select **Recipient's Inbox** to send Reminders to **Message**
 - Select **Chart** to send Reminders component of the **patient's** chart.



Check **Include Me** to quickly include yourself in the recipient list.

✓ Include me

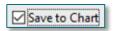
Show in: Recipient's Inbox

Show in: Chart

Adding Reminders to the Reminders component will allow multiple users to view the NOTE: reminder face up in the patient's chart. Sending a Reminder to Message Center will only alert users included as recipients.

Save to Chart

• Select **Save to Chart** to save the Reminder to the documents section of PowerChart as a Final Report.



 When Save to Chart is unselected, the Reminder will only display in the Reminders component or Message Center until marked as Complete.

Subject:

Type a brief description of the reminder in the Subject field.

NOTE: When adding Reminders to the Reminders component the subject will display face-up in the patient's chart.

Message Section

Place additional details about the Reminder in the message body as needed.

Additional Options

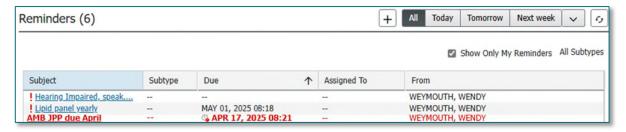
Click the High Priority button in the upper left of the New
 Reminder/Task window to indicate the Reminder as High Priority. This will put a red exclamation mark in front of the subject text.



• If sending via **Message Center**, notify options can be selected by clicking the **Notify** button in the upper left of the **New Reminder/Task** window.



 A Due Date can be assigned to the Reminder in the bottom right of the New Reminder/Task window.



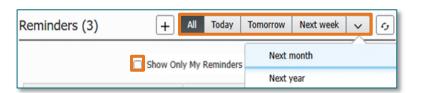
NOTE: If a due date is entered when creating the reminder, the reminder text will show blue until the task is overdue. If no due date is entered or the task is overdue, the reminder text will show red.

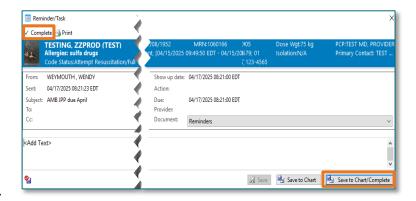
STEP 3: Click **Send** when reminder is complete.

Managing Reminders:

> From Reminders Component

- Use All, Today, Tomorrow, or Next week filter buttons to display desired timeframe.
 - Click the dropdown to select
 Next Month and Next Year.
- Deselect Show Only My Reminders to see Reminders from other users.
- Click the **Subject** to open the Reminder.
- Click **Complete** when no further action is needed for the Reminder.
- To complete and save a Reminder to the chart, click the Save to Chart/Complete button in the lower right of the window.





> Message Center Reminders

- Reminders will populate in the **Reminders** section of the recipient's **Inbox**.
- Double-click to open the Reminder.
- Click **Complete** to mark Reminder as completed.
- Click **Reschedule** to change the due date of the Reminder.
- Click Redirect to send the Reminder to a different user with a Show up/Due on date.
- Click the **<Add Text>** field in the body of the message to add more documentation. When text is added to a reminder, there are three save options available in the lower right-hand corner of the message:
 - **Save** will save added text and keep the Reminder in an active status.
 - Save to Chart will save added text to the patient's chart and keep the Reminder in an active status.

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• Save to Chart/Complete will save added text to the patient's chart and complete the Reminder.

