

From the Office of Health Informatics Coding Operations Uncharting Solarity Interfaced Lab Errors

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Lab values interfaced by Solarity require correction when incorrect.

Incorrect Interfaced Lab Values

Uncharting incorrect lab values interfaced by Solarity can be done by Coding Operations.

> Locating the correct encounter

- **STEP 1:** Search for practice specific encounter using the **Patient Search** tool.
 - If already in the patient's chart, click the **LOC** link in the Banner Bar to select encounter.
- **STEP 2:** Select the encounter.
- **STEP 3:** Select **Yes** to navigate to the encounter.
 - Assign relationship and select **OK** when prompted.

Uncharting Interfaced Value

- **STEP 1**: Navigate to dark side menu and click **Results Review**.
 - Click Labs tab.
- **STEP 2**: Change the timeframe if needed.
 - Right-click in the gray bar and select Change Search Criteria.

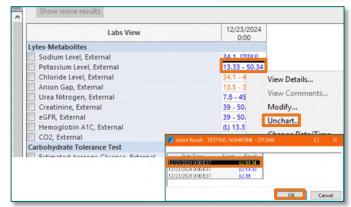


All Results Labs

- STEP 3: Right-click the incorrect lab value and select **Unchart**. A prompt appears to enter a reason for uncharting.
 - Uncharting a duplicate value, rightclick the incorrect value and select Unchart.
 - Select the value to be uncharted and click **OK**.

NOTE: If multiple incorrect values, follow steps

1-3 to unchart each.



NOTE:

Check to see if office staff entered correct values. If not, reach out to the end user to document the correct values using the Outside Labs PowerForm. Click here for flyer on Outside Lab Data Entry.

For questions regarding process and/or policies, please contact your unit's Clinical Educator. For questions regarding workflow, please <u>place a ticket</u> to Health Informatics. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.