Northern Light Health

From the Office of Clinical Informatics

Palliative Care

Palliative Care Worklist

September 26, 2022

The Palliative Care Worklist is an efficient process for identifying patients with a Palliative Care Consult. By using the Palliative Care Worklist, the Provider has the ability to visualize an entire population of patients who have an INP Palliative/Supportive Care Consult order. The Palliative Care Worklist also helps providers stratify their patients based on Advance Care Planning, Goals of Care, and other clinical data, which allows them to see all relevant patient information in one view. Pertinent clinical information and their associated statuses are displayed so the provider can quickly visualize what has been completed, and more importantly, which items still require attention.

Palliative Care Worklist

The **Palliative Care Worklist** is accessed from the Toolbar.

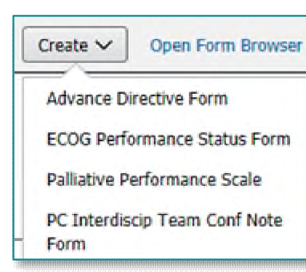
- **Consult Tab**
  - Patients who have a **INP Palliative/Supportive Care Consult** order will populate the worklist in the **Consult** tab.
  - Select a **Location** by clicking the drop down and choosing from available hospitals.
    - The list can be narrowed further to a specific nursing unit within the selected hospital.
    - If a nursing unit is not selected, patients with a INP Palliative/Supportive Care Consult order from all nursing units will display on the worklist.
  - **EMMC** covers Palliative Care Consult requests for **BHH**, **CA Dean**, **Inland,** and **MCH**.
    - Toggle periodically throughout the day between covered locations to check for new patients.
  - Patients cannot be manually removed from this list.
    - Patients will drop from the list if the INP Palliative/Supportive Care Consult order is Cancelled/DC'd or the patient is discharged.
- **Patient List Tab**
  - The **Patient List** tab is specific to everyone by using personal patient lists to display within the worklist.
  - **List Maintenance** is a direct link to create a new list or pull in a list that is not currently active. For creating custom patient lists go here.

Palliative Care Worklist Columns

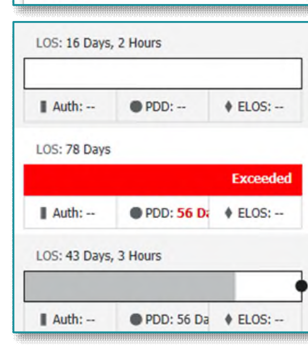
Modifiable columns help to organize relevant information, provide the ability to see trending scores, and offer links to patient documentation and where assessments can be completed.

- **Reason for Consult** – populates from the INP Palliative/Supportive Care Consult order.

- **ECOG** (Eastern Cooperative Oncology Group) and **PPS** (Palliative Performance Scale) columns
  - An empty cell indicates the assessment has not been documented.
  - Click the cell to open the detail pane to view documentation details.
    - Click a link to document the PowerForm or click a link to open **Form Browser** to view the completed documentation form.
  - Result of ECOG and PPS documentation displays in their respective cells. A trending arrow will display if more than one assessment has been completed and there are different outcomes.
- **ADL Index** – populates from nursing documentation in Functional Assessment.
- **Goals of Care** and **Advance Care Planning** columns
  - An empty cell indicates documentation has not occurred.
  - Click the cell to open the detail pane to view documentation details.
    - Click a link to the document the PowerForm or click a link to open **Documentation** to view the completed forms.
  - Identified Goals of Care will display in the cell.
- **Comment**
  - Click this cell to free text a comment.
  - Comments are not part of the medical record and are discoverable.
  - Edit or deleting a comment is only allowed for comments that the user documented.
- **Consult Orders** – Various consults that are ordered within the current encounter will populate the **Consult Order** column.
- **Forms**
  - Displays the Palliative Care forms, Malnutrition Assessment completed by the Dietitian, and forms documented by PT/OT/SLP.
  - Click the cell to open the documentation box.
    - Click **Create** for a link to document a Palliative Care form.



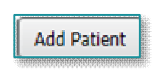
- **Prioritize Patients with data from these columns:**
  - **LOS** (Length of Stay)
    - **PPD** (Predicated Date of Discharge) determined when Anticipated Date of Discharge is documented.
    - **ELOS** (Estimated Length of Stay) is determined by the documentation of a DRG by Care Management or Coding.



    - A blank bar indicates neither a PPD nor ELOS have been documented.
    - A gray bar increases as the patient's length of stay approaches the PPD or ELOS.
        - The symbol in the bar represents what was documented.
    - Click the cell to view Insurance information and Authorization status, PDD or ELOS.
  - **Readmission Risk Score**
    - The Readmission Risk Score is a calculation from an algorithm that runs in the background looking at over 700 data points to determine the Risk Score.
        - Low Risk (20-40)
        - Medium Risk (40-60)
        - High Risk (60-80)
  - **Acuity**
    - Acuity is populated from Clairvia. A score is calculated based on nursing documentation and indicates the number of care hours the patient requires per 12 hour shift.

Using the Worklist

- **Add Patient**



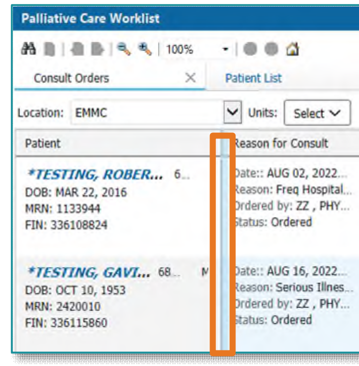
  - Opens **Patient Search** to locate and add a patient to the Work List.
- **Establish Relationship**

  - A relationship with the patient needs to be established for data to populate the worklist.
  - Relationships can be established with multiple patients at the same time.
- **Select Rows**

  - Opens another row of button options and places a check box to the left of each patient name allowing a function to be performed on multiple patients at the same time.
  - **Add to List** and **Remove** are only functional when using a Custom patient list.
    - **Add to List opens** Patient Search to add a patient to the list.
    - **Remove** allows a patient(s) to be removed from a Custom list.
- **Filter**

  - The **Filter** button allows the provider to filter the list:
    - For a specific patient.
    - For patients within a custom age range.

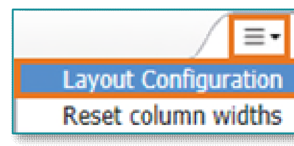
- By diagnosis.
- Click **Clear** for each section used to return the worklist to the original list of patients.



➢ **Utilizing columns**
- Clicking in each column will show more results and documented history related to that column.
- Click the blue bar after the pinned columns or at the far right of the worklist to tab over to see more columns.

Customizing the Worklists

<u>NOTE</u>: **Both the Consult Orders and the Patient List tabs will need to be customized.**



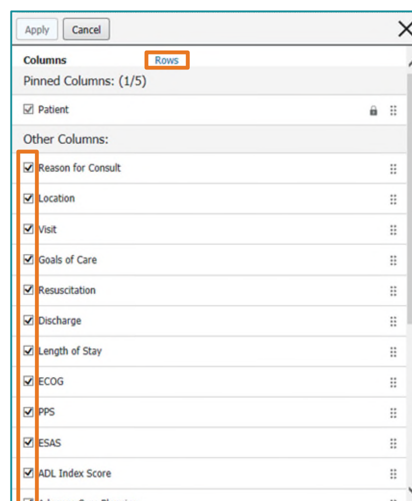
<u>STEP 1</u>: Select the hamburger (three lines) icon and click **Layout Configuration**.

<u>STEP 2</u>: Unselect the columns to be excluded from view.

<u>STEP 3</u>: Click the column name and drag to customize the order of the columns.

<u>STEP 4</u>: Click **Rows** to adjust the number of lines in a patient row, allowing more or less information to display in a patient row.

<u>STEP 5</u>: Select **Apply** to finalize changes.



Working with Columns

- **Column widths** can be adjusted by hovering on the gray line between the column headers and dragging right to the desired width.
  - The new column width will remain when returning to the worklist.
- **Hover** over a column header to see the name of the column.
- **Click** a column header to filter all patients with data in that column to the top or bottom of the list.

<u>NOTE</u>: **Only one column can be filtered at a time.**