



# Quest Lab Updates

## Clinical EHR Flash Flyer

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Thursday, September 25, 2025

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### Table of Contents

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<b>Expedite (Non B2 Practices)</b> .....	<b>2</b>
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<b>Frequently Asked Questions</b> .....	<b>2</b>
---	----------

What does the priority of Expedite mean for Ambulatory lab orders? .....	2
--	---

Can an order be expedite and be placed for the future for patients needing labs prior to specific appointment, procedure or surgery? .....	2
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<b>Expedite - B2 Practices</b> .....	<b>2</b>
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## Quest Lab Updates

### Expedite (Non B2 Practices)

#### Frequently Asked Questions

##### What does the priority of Expedite mean for Ambulatory lab orders?

- Expedite for Ambulatory lab orders communicates to the local lab that those orders need to stay in house to be processed by NLH, maintaining previous turnaround time.
  - Reminder, **Expedite** is to be used when clinically relevant.

##### Can an order be expedite and be placed for the future for patients needing labs prior to specific appointment, procedure or surgery?

- The only way to use the priority of expedite is to have future lab orders entered using Start Date/Time.

The screenshot shows the 'Details' tab of a Quest Lab order entry form. The 'Specimen Type' is set to 'BLOOD'. The 'Collection Priority' is set to 'Expedite'. The 'Start Date/Time' is set to '09/25/2025 1029 EDT'. The 'Order for Future Visit' field has 'Yes' selected, and the 'PERFORMED OUTSIDE OF EMHS' field has 'No' selected. The 'Nurse Collect' field has 'No' selected. The 'Special Instructions' field is empty. The 'Performing Location (ARLN)' field is empty. The 'Label Comment', 'Consulting Physician', 'Authorization #', and 'Sex Parameter for Clinical Use' fields are also empty.

- DO NOT use the calendar function.
- If an order does not have **expedite** in the Collection Priority dropdown:
  - Within the future visit field, select **No**, then **Yes**, and then **Cancel**.
  - Select the **Priority** dropdown and select **Expedite**.

The top screenshot shows the 'Collection Priority' dropdown menu with 'Routine' selected. The bottom screenshot shows the 'Order for Future Visit' field with 'Yes' selected, and the 'PERFORMED OUTSIDE OF EMHS' field with 'No' selected. Red callout boxes with numbers 1 and 2 point to the 'Yes' and 'No' buttons respectively.

**NOTE:** This workflow will be helpful within PowerPlans and single line orders that have predetermined timeframes added in them

### Expedite - B2 Practices

- Routine and STAT ordering workflows will remain as is.
- If local NLH laboratory turn-around time is the desire, the use of the Expedite workflow can be used; however, the patient must have labs drawn at an NLH lab.

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For questions regarding process and/or policies, please contact your unit's Clinical Educator or Health Informaticist. For any other questions please contact the Customer Support Center at:  
207-973-7728 or 1-888-827-7728.

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