

Quest Lab Updates

Clinical EHR Flash Flyer

Thursday, September 25, 2025

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From the Office of Health Informatics

Quest Lab Updates

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Expedite (Non B2 Practices)

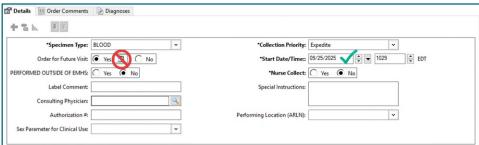
Frequently Asked Questions

What does the priotrity of Expedite mean for Ambulatory lab orders?

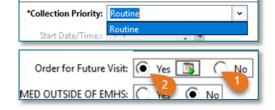
- Expedite for Ambulatory lab orders communicates to the local lab that those orders need to stay in house to be processed by NLH, maintaining previous turnaround time.
 - Reminder, **Expedite** is to be used when clinically relevant.

Can an order be expedite and be placed for the future for patients needing labs prior to specific appointment, procedure or surgery?

The only way to use the priority of expedite is to have future lab orders entered using Start Date/Time.



- DO NOT use the calendar function.
- If an order does not have **expedite** in the Collection Priority dropdown:
 - Within the future visit field, select No, then Yes, and then Cancel.
 - Select the **Priority** dropdown and select **Expedite**.



NOTE:

This workflow will be helpful within PowerPlans and single line orders that have predeterminded timeframes added in them

Expedite - B2 Practices

- Routine and STAT ordering workflows will remain as is.
- If local NLH laboratory turn-around time is the desire, the use of the Expedite workflow can be used; however, the patient must have labs drawn at an NLH lab.

For questions regarding process and/or policies, please contact your unit's Clinical Educator or Health Informaticist. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.