



# Point of Care Ultrasound (POCUS)

## FAQ Flyer for Health Informatics

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Tuesday, July 29, 2025

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## Point of Care Ultrasound (POCUS) FAQs

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### Documentation Tracker Report

#### Frequently Asked Questions

##### **Who can use GE ViewPoint?**

- Providers that perform POCUS exams at all Northern Light Organizations excluding Mayo and Acadia.

##### **Who do I contact if I need assistance?**

- Please watch the ViewPoint Training Video [here](#).
- If you still have questions, contact:

GE ViewPoint support

877-644-3114

Email address: [vpusasupport@ge.com](mailto:vpusasupport@ge.com)

Hours: Monday-Friday, 7:00 am – 7:00 pm CST

##### **What Ultrasound devices are compatible?**

- Most Sonosites, GE and Phillips and Samsung devices are compatible with ViewPoint.
  - **NOTE:** Butterfly and Verathon Bladder Scanners cannot be used.
  - **NOTE:** POCUS devices require a network connection.

##### **How do I access ViewPoint?**

- Access ViewPoint using the link listed under Citrix application.

Click Start >



Citrix Applications >



Citrix Applications

GE ViewPoint >



GE ViewPoint

##### **How do I create a POCUS report?**

- Click [here](#) to view the five simple steps for creating a POCUS report.

##### **Where do I find the POCUS report in Oracle?**

- Located in the imaging reports.

##### **Is there nursing workflow impact?**

- No, there will be no impact on nursing workflow.

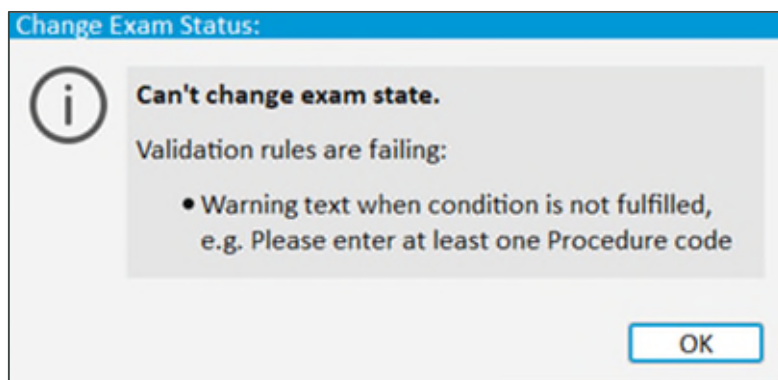
##### **Can I see my images in GE Viewpoint?**

- All images for the study will be available for viewing in GE Viewpoint. The images will be located to the right of the report, and you will have the ability to click on an image, view the individual image and scroll through the series while creating your report.

**Once you finalize a report can you go back in and make changes?**

- No, once you finalize the report it becomes locked. You will have the ability to do an addendum.

**What does “Can’t change exam state” pop-up mean?**



- Click OK, to return to the coding section of the report, and add at least one procedure code selection. If you open coding and close it without selecting anything, it will give you this hard stop until you select at least one option.

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For questions regarding process and/or policies, please contact your unit's Clinical Educator. For questions regarding workflow, please [place a ticket](#) to Health Informatics. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.

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