



# Oracle Code Upgrade

## Clinical EHR Flash Flyer

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Thursday, July 24, 2025

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[Click here for the latest Registration, Scheduling, Referral Management, Experian, Charge Management, and other Revenue Cycle updates!](#)

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## Enhancements

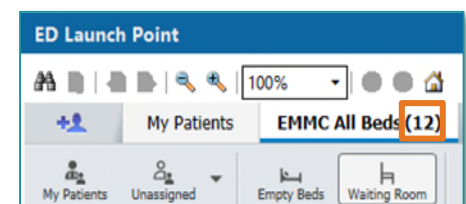
### Providers/Clinical Staff

#### Flowsheets Review

- You can select multiple results across subsections within the flowsheet to tag, bringing workflow efficiencies by reducing clicks.
  - Use the shift key and select the results to highlight and tag to the note.

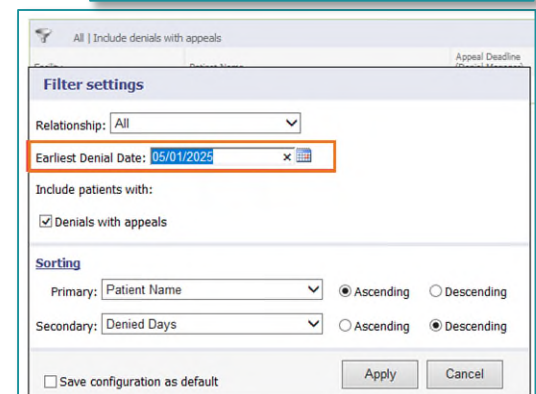
#### Patient Count – ED LaunchPoint

- The number of patients located in a specific area displays in parentheses providing a quick view of census in a particular location.



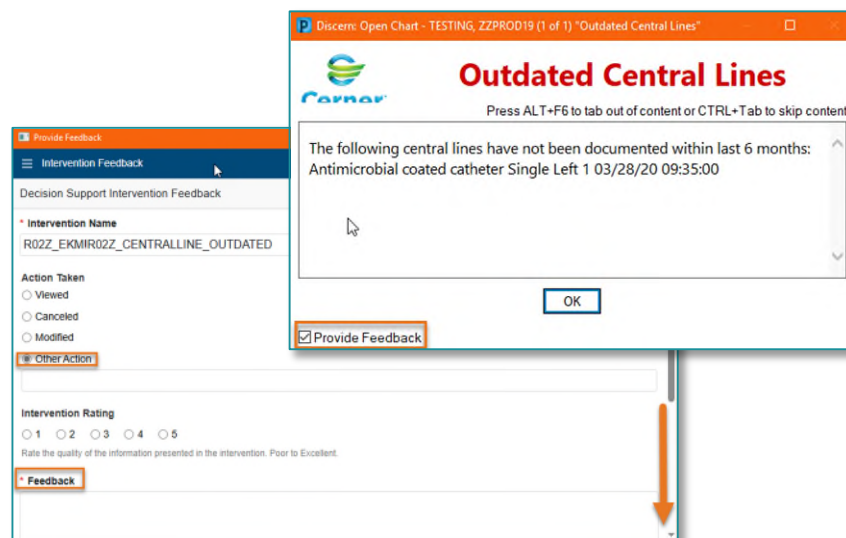
#### Bridge Blood Temperature Values

- The temperature values are displayed as recorded. Previously they were rounded to the nearest whole number in the Transfusion Reaction Report form. This change now ensures temperature values are a 1:1 match.



#### Decision Support Intervention Feedback

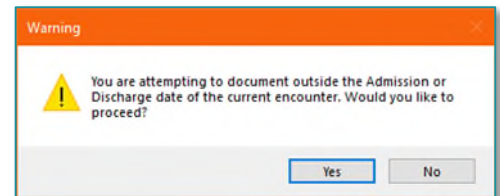
- Decision Support Intervention Feedback will now have a 255-character limit.
- The update is to allow all characters to export to the Feedback report.



## Clinical Staff

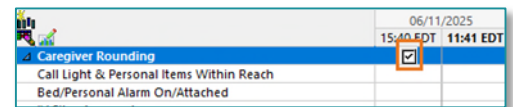
### Updated – Interactive View I&O

- Documenting outside of an encounter timeframe (Admit Date/Time and Discharge Date/Time) in iView will populate an alert to let the staff know the encounter was discharged.



- If documentation is necessary:

- To avoid the popup, update the time column for when the assessment or data was obtained when documenting after a patient has been discharged.
- If the date and time is outside the admit date/time and discharge date/time window time (found in the Location section of banner bar), the alert will populate when you document.



Admit Date	Discharge Date	Facility	Location	Visit Type	Service
01/29/2026 08:00:00 EST		NL MERCY CARDIOVASCULAR PORTLAND	CARPRACM_M	Ambulatory	Cardiology
08/11/2025 08:15:00 EDT		NL MERCY CARDIOVASCULAR YARMOUTH	CARDYAR_M	Ambulatory	Cardiology
07/29/2025 14:45:00 EDT		MERCY HOSPITAL	CARDYARDX	Outpatient	Cardiology
07/28/2025 15:20:00 EDT		NL MERCY PRIMARY CARE WINDHAM	PCWINR_M	Ambulatory	Family Medicine
X 07/24/2025 08:55:37 EDT		NL MERCY CARDIOVASCULAR PORTLAND	CARPRACM_M	Between Visit	
07/24/2025 08:15:00 EDT		NL MERCY CARDIOVASCULAR PORTLAND	CARPRACM_M	Ambulatory	Cardiology

- **IMPORTANT:** If more than one cell needs to be documented and it is appropriate to document outside of the admit and discharge date/time window, activate the section to only get the alert once and not each time a cell is clicked. Performing this action will greatly reduce workflow interruption.
- The alert logic is based purely on the encounter in which you are documenting and the window of time the encounter is registered for. Continue normal documentation processes. For example: if you typically document on a patients encounter outside the time in which patient is physically being seen, continue doing so.

### Care Managers Denied Days Worklist Filter

- The Denied Days worklist now includes a filter option that will default to the year prior from the current date. The date can be updated to review additional denials prior to the default time frame.

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### Known Issues:

#### **NEW:** Referral Management-Outgoing, External Referrals

- A post upgrade issue was identified, impacting referrals processed using the external workflow within Referral Management. Follow the steps in the [attached document](#) for identification and resolution of impacted referrals.
  - Operational leaders will be engaged to ensure staff across the system are aware of which Referrals failed and should be reprocessed. The attached is a guide for that effort.

#### **RESOLVED:** Message Center

- Users are reporting an error message when processing messages in message center asking them to refresh to gather the most recent data.
  - The message is found to still go through and IS is investigating the error message.

#### **RESOLVED:** PowerForm Error

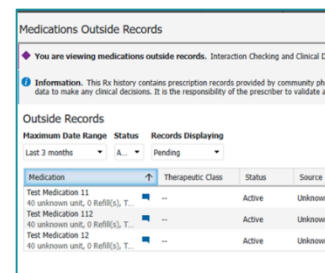
- Users are reporting an error when signing a PowerForm indicating the text rendition of the form cannot be completed, however it does still save.
  - Click through the alert to sign the PowerForm.

### Home Medication/Outside Records

- When selecting a header within Outside Medication Records, sorting does not occur.

#### **RESOLVED:** Dynamic Documentation/Medical Record Request-Intermittent Issue

- When printing Dynamic Documentation notes through Medical Record Request, the generated PDF may show parts of the document incorrectly (pushed to following page). For example, EMR section headings are printed on one page and the EMR section contents are on the next page.



Medications Outside Records

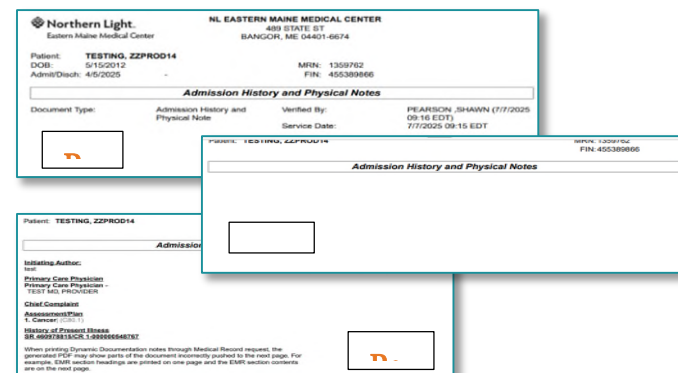
You are viewing medications outside records. Interaction Checking and Clinical D

Information. This Rx history contains prescription records provided by community ph data to make any clinical decisions. It is the responsibility of the prescriber to validate a

Outside Records

Maximum Date Range: Status: Records Displaying: Last 3 months A Pending

Medication	Therapeutic Class	Status	Source
Test Medication 11	40 unknown unit, 0 Refill(s), T...	Active	Unknown
Test Medication 112	40 unknown unit, 0 Refill(s), T...	Active	Unknown
Test Medication 12	40 unknown unit, 0 Refill(s), T...	Active	Unknown



Northern Light Eastern Maine Medical Center

400 STATE ST BANGOR, ME 04401-6674

Patient: TESTING, ZZPROD14  
DOB: 5/15/2012  
Admit/Disch: 4/5/2025

MRN: 1350762  
FIN: 455308666

Admission History and Physical Notes

Document Type: Admission History and Physical Note  
Verified By: PEARSON, SHAWN (7/7/2025 09:16 EDT)  
Service Date: 7/7/2025 09:16 EDT

Submitting Author: user  
Primary Care Physician: TEST MD PROVIDER

Chief Complaint: Assessment/Plan: 1. Cancer (2025.1)

History of Present Illness: 308.490278/152CR.1.00000548767

When printing Dynamic Documentation notes through Medical Record request, the generated PDF may show parts of the document incorrectly pushed to the next page. For example, EMR section headings are printed on one page and the EMR section contents are on the next page.

For questions regarding process and/or policies, please contact your unit's Clinical Educator. For questions regarding workflow, please [place a ticket](#) to Health Informatics. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.