



Oracle Health Code Upgrade Clinical EHR Flash Flyer

Friday, May 15, 2026

Table of Contents

Issue Updates	2
Worklist Filters.....	2
Known Issues	2
NEW: Oracle Cerner Crashes.....	2
NEW: Care Compass Patient Acuity	2
Printing Issues.....	2
Frequently Asked Questions.....	3
Quick / Advanced Wins	3
CareCompass & Ambulatory Organizer.....	3
Important Reminders.....	3
Education Resources.....	3
Reporting Issues to the Help Desk	3

[Click here for the latest Registration, Scheduling, Referral Management, Experian, Charge Management, and other Revenue Cycle updates!](#)

Oracle Code Upgrade Flash

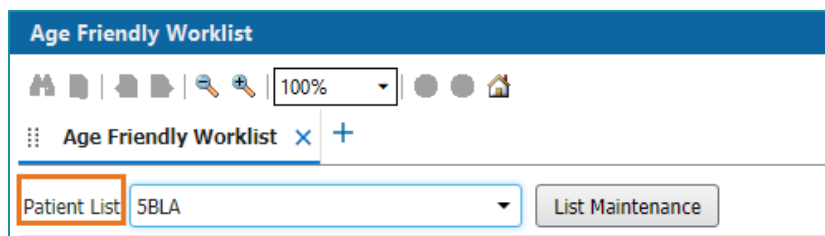
May 15, 2026

Page 2 of 3

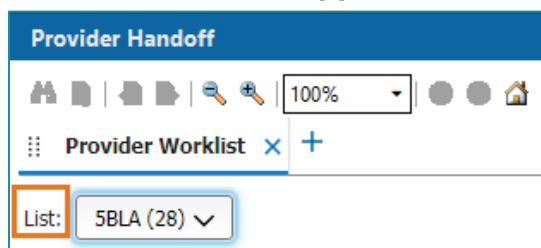
Issue Updates

Worklist Filters

- One enhancement implemented allows users to **Save filters on Worklists**. Saved filters are automatically applied and retained when refreshing or reopening PowerChart.
- Saved filters only apply to Worklists that use Patient Lists.
- A quick way to identify if a worklist uses a Patient List is shown by the example below:



- Worklists that **do not support** saved filters will be labeled as “**List**” only .



Known Issues

NEW: Oracle Cerner Crashes

- Users report being unexpectedly disconnected from PowerChart, disrupting workflow and requiring re-login.
- Oracle is investigating the issue.

NEW: Care Compass Patient Acuity

- Acuity is not populating within the Visit Column.
- IS teams are currently investigating the issue.

Printing Issues

- A couple of printing-related issues have been reported, including:
 - Printing wristband face sheets
 - Printer selection within MedManager
-

- These issues are currently under investigation by the Oracle and IS teams to determine the root cause and identify a resolution.

Frequently Asked Questions

Quick / Advanced Wins

- Quick and Advanced Wins part of the Code Upgrade will be **implemented** on the **next business day**.
- The following enhancements were moved into Prod on **Thursday, May 14:**
 - Printer Dialog Window Update
 - Media Gallery
 - Media Gallery – Annotations
 - Orders Profile MPage Component – All Visits
 - eRx Enhanced Renewal Complete
 - Hold Dose
 - ED LaunchPoint – Financial Class and Preferred Language

CareCompass & Ambulatory Organizer

- CareCompass and the Ambulatory Organizer have been upgraded to use the Microsoft Edge Chromium browser instead of Internet Explorer.
- Many other components in PowerChart and FirstNet have already transitioned to the Edge Chromium browser over the past few years.
- With this update, there may be slight differences in font, font size, and overall display. Functionality remains the same, so workflows should not be impacted.

Important Reminders

Education Resources

- For details on the enhancements included in this Code Upgrade, please refer to the flyers available on the [Health Informatics Education Portal](#).

Reporting Issues to the Help Desk

- Please submit a [Help Desk ticket](#) for any issues encountered or if assistance is needed.

For questions regarding process and/or policies, please contact your unit's Clinical Educator. For questions regarding workflow, please [place a ticket](#) to Health Informatics. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.
