

Northern Light Health. Optum From the Office of Health Informatics Clinical Entry Workspace Clinical EHR Flash Flyer

Thursday, June 5, 2025

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<u>Click here for the latest Registration, Scheduling, Referral Management, Experian, Charge Management, and other Revenue Cycle updates!</u>

Clinical Entry Workspace

Known Issues & Updates

NEW: Overlapped views in the MPage while Clinical Entry Workspace is open.

> This is working as designed.

- There is a scroll on the bottom of the screen if you scroll the **X** will appear.
- Unpin the Blue menu from the left hand side.

RESOLVED: Allergies are not a	3
HARD stop in ED Triage.	

Allergies (0)	Problem Details		Entry
Last reviewed 53 minutes ago by			Clinical Entry
Last reviewed by	- Hude		Settings
Deal-law Link	Pidary		History of Present Illness
Problem List	This Visit	Chronic Re	Tahoma - 9 - +
◆ Patient-Submitted (0)	Priority: 1 +		Nursing HPI
	Condition type This Visit and Chronic	Classification Medical	spe :
	Se Diagnosis Type Discharge	Onset	
Classification Medical Add as This Visit	Status Active	Confirmation Confirmed	Signed By: History as above obtained by the clinical staff, and incorporated into my medical decision making. Additional
Priority Problem Name Code	Laterality	Specified	history or corrections to the above, is written below.
Active Problems	Details		
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> This has been updated and fixed. Allergies is now back to being a hard stop.

Not able to find a form in Clinical Entry Workspace ADD FORM search.

If you notice there are forms your unable to locate that you use daily, please log a Helpdesk ticket. Some forms have been set by position and may need positions added.

RESOLVED: Pictures embedded in auto text not showing up in Clinical Entry Workspace

- > Clinical Entry Workspace does not support the use of auto text with pictures embedded.
 - Auto text with pictures should be entered directly into the Dyn Doc template.

Important Reminders

NEW: Customize View is patient specific.

If a temperature method for a specific patient is not in view in Interactive View and I&O, use Customize View to pull that temperature method into view for that patient.

Fahrenheit Temperature Conversion no longer available in iView.

> Use the calculator in the toolbar to convert temperatures to Fahrenheit as needed.

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Clinical Entry Workspace is seen on all workflow MPages, including Quick Orders.

Closing Clinical Entry Workspace closes it for ALL Workflow MPages.

If the Method needed is not viewable, click the Customize View icon and choose the appropriate temperature method by clicking the box and then OK.

Frequently Asked Questions

NEW: Why does my auto text preview list look shorter when I put in a dot phrase or /?

Project team is investigating this with Oracle Health.

I keep seeing this auto text alert.

This is not a new alert. Click the "Don't warn again" button to avoid getting this alert.

How come I cannot copy and paste orders from the Assessment and Plan component in Clinical Entry Workspace to Patient Instructions?

The project team is investigating this with Oracle Health.

How come I cannot bold my auto text drop down?

The project team is investigating this with Oracle Health.

Why am I seeing TASKS in Clinical Entry Workspace?

Any TASK that is linked to a PowerForm will be seen in Clinical Entry Workspace ADD FORM search.

How do I open or close Clinical Entry Workspace?

Click the Toggle Workspace icon. \succ

I cannot locate my Dyn Doc components to document, where did they go?

- Workflow MPage components that populate Dyn Doc notes have been moved into Clinical Entry Workspace.
- Click the Settings Button, click and drag the components to the desired order, then click Apply. ≻

How do I get my Dyn Doc components to the top of Clinical Entry Workspace?

Click the Settings button in Clinical Entry Workspace, select Documentation components first, then click Apply.

Entry	٥
Clinical Entry	
	Settings

Information Auto Text Formal I acknowledge Auto Text may appear differently between solutions. Do not show any warning when Auto Text has been converted to HTML or RTF format. OK Don't warn again







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- The Dynamic Documentation components will move to the top.
- <u>NOTE</u>: The provider may want to rearrange the components into the order they prefer to document while in the Settings view.

How do I arrange the Dyn Doc components in the order I had them previously?

- Click the Settings Button, click and drag the components to the desired order, then click Apply.
- Click <u>here</u> for more information on setting up and using Dyn doc in Clinical Entry Workspace.

How do I access my Adhoc PowerForms that used to be in a dropdown in the old Vital Signs component?

- > These are now accessed through Clinical Entry Workspace.
- In the Charting section, click Add Form, use the Search field to locate the PowerForms.
- Click the box to the left of the PowerForm name, click Add to open the form for documentation.
- > For easy access in the future consider making that form a favorite.

How do I make a PowerForm a favorite?

- Click the star to the right of the PowerForm name.
 - The star will fill in when selected indicating it is a favorite.
 - The form can now be quickly accessed from the **Favorites** button to the left of Add Form in the **Charting** section of Clinical Entry Workspace.
- > Click <u>here</u> for more information on Clinical Entry Workspace.

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For questions regarding process and/or policies, please contact your unit's Clinical Educator. For questions regarding workflow, please <u>place a ticket</u> to Health Informatics. For any other questions please contact the Customer Support Center at: 207-973-7728 or 1-888-827-7728.

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