

Optum

From the Office of Clinical Informatics CommunityWorks Monthly Update July 2024

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<u>Click here for the latest Registration, Scheduling, Referral Management, Experian, Charge Management, and other Revenue Cycle updates!</u>

All Venues

Inbox Component

 Inbox Component will be available to view, compose, or reply to messages from the workflow page.



- This is not a replacement or a copy of functionality to the Message Center.
- Intent is for the clinician to perform a quick review of messages and reminders for a patient.
 - Concurrent with the clinician review, there is a quick action of composing messages and/or reminders from the component chart view as needed.

NOTE:

Creating a message from within the Inbox Component creates a between visit encounter. The Select Encounter button will display a list of already existing encounters that could be selected instead if between visit does not need to be created.

Seamless Exchange

- Seamless Exchange is information entered by a patient or documented by other facilities and enables clinicians to synchronize a patient's record by merging external and local information. Reconciliation of outside records can be completed through workflow components.
- > The following existing components will have data reconciliation for Outside Records:
 - Allergies
 - Histories
 - Home Medications
 - Immunizations
 - Labs Flowsheet Grouping
 - Problem List
 - Vital Signs.

NOTE: For additional flyer education on Seamless Exchange, click here.

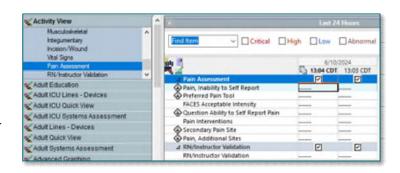
Dose Range Checking

- On Sunday, July 21, from 1030 pm to Monday, July 22 at 530 am (CST) an update for Dose Range Checking content will occur.
- Updating Dose Ranges to keep content relevant to provide the best patient care possible.

Emergency

Pain Assessment

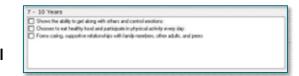
- Updating pain assessment docset to match current pain assessment in iView.
 - More patients may appear on dynamic work lists and more recommendations may appear on patient charts.



Ambulatory

Bright Futures

Bright Futures Intake – Middle Childhood documentation will now include a field specifically for the 7-10 age range.



Infection Prevention

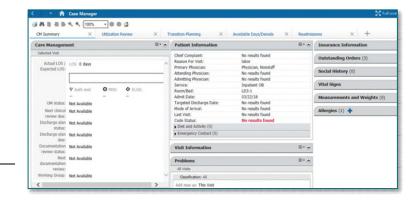
Order Privileges

Order privileges updated for Infection Control Practioner/Nurse to ensure access to necessary patient information. Position will only allow Quality Measure orders, IPOC Education Orders, and Patient Isolation orders to be cancelled going forward. Will be allowed to view more orders but modify fewer.

Case Management

MPage/Viewpoint

- MPage updated to prevent issues caused by outdated views.
- More components have been added and reordered.



Future Changes

To Be Determined

- Allergies will be updated to a more user-friendly experience. The update will occur in patient's charts, forms, scheduling appointment book, Pharmnet, and Radnet.
 - There will be no change to workflow MPages at this time



- Reverse Interaction Checking will automatically run each time new allergies are entered and can be run at any time by clicking Reverse Allergy Check button.
 - If interaction is found: red warning populates with details. This is not auto-dismissed.
 - If **no interaction is found:** a green checkmark with text "Success. No Drug Interaction found." This message will auto-dismiss after 5 seconds.

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Blood Pressure Reference Range Update

• The values will be updated to reflect specific designated colors indicating whether they fall within, below, or above their normal low, normal high, feasible high, critical low, and critical high reference ranges withing the age range the patient resides in.

MyExperience Replacement

Planned for November/December
 MyExperience will be replaced with Role
 Profiles. In the future, if more than one
 role exists there will be a prompt to
 choose role when logging into an
 application.



• The values will be updated to reflect specific designated colors indicating whether they fall within, below, or above their normal low, normal high, feasible high, critical low, and critical high reference ranges withing the age range the patient resides in.