

Northern Light Health

Acadia Hospital
A.R. Gould Hospital
Blue Hill Hospital
C.A. Dean Hospital
Eastern Maine Medical Center
Home Care & Hospice
Maine Coast Hospital
Mayo Hospital
Mercy Hospital
Sebastcook Valley Hospital

MEMO

Date: April 29, 2026

To: All Oracle Cerner Millennium End Users

From: Office of Health Informatics

Re: 2026.1 Oracle Cerner Millennium Code Upgrade:
Wednesday, May 13 (00:00–04:30)

WHEN: **Wednesday, May 13, 2026**

WHERE: **The change will affect the following venue(s):**

- Acute/Inpatient (to include ED & Peri-Op)
- Ambulatory

At the following NLH Member Organization(s):

- All NLH locations (excluding Mayo)

WHO: **This will affect the following staff at the above noted locations:**

- All staff

WHAT & WHY: Oracle Cerner and Information Systems staff will be performing a code level upgrade to Oracle Cerner Millennium. This upgrade includes system enhancements and issue corrections. Documentation and ordering within Oracle Cerner Millennium will remain available, as a full system downtime will not be required for this upgrade.

Enhancements to Oracle Cerner will be communicated by Health Informatics in a separate distribution. Education on any changes can also be found on the [Health Informatics Education Portal](#).

What to Expect

00:00 – 03:00 **Bridge Medical (Blood & Breastmilk)** will be unavailable. Staff administering blood will need to use the Blood Product Administration iView band and staff working with breastmilk will need to use the Newborn Quick View iView band.

00:00 – 05:30 Clairvia – will be **unavailable**.

Action to take prior to the downtime:

- Charge nurses are encouraged to update patient assignments **prior to 8:00 pm on May 12**.

To have a copy of the schedule to reference during the downtime, consider running the Schedule report in Clairvia Web: [Clairvia Web Schedule Report](#)

00:00 – 01:00 Interfaces will be down briefly. This means that any **labs resulted** during this time will not automatically cross to Oracle Cerner. Once back up, the labs that have collected in the queue will begin to populate the EMRs. Follow your downtime procedure for communicating lab results during this time.

02:55 – 03:55 Scanning Documents: While the ACIS server is rebooting, there may be a brief interruption in scanning documents into patient’s charts via Kofax and Batch scanning. Please note, viewing existing scanned documents in the patient’s chart should not be impacted.

04:30 – 05:30 VitalsLink: Following the Oracle Cerner Millennium upgrade, there may be a delay of up to 60 minutes before vital signs transmitted via VitalsLink post to Oracle Cerner. Any vitals that do not post immediately will remain in the queue and will automatically post once back up.

HOW: At approximately **04:30**, staff will have received a prompt to sign off at 15, 5, and 1-minute timeframes before the system will log users out. Upon signing back in, users will be on the new code level.

NOTE: Oracle Cerner Millennium will be available for documentation and ordering.

In the unlikely event the Millennium System needs to be taken down:

[Clinical Systems Downtime Policy #22-048](#)

- To view all available 724Access Downtime educational flyers, please refer to the [Downtime References](#) section on the CI Education Portal, to assist staff on appropriate use in the event of a downtime.
- A Millennium Status Unavailable notification will be announced if the system needs to be taken down.
- The 724 passwords will be placed on the Millennium Status Page.
- Should the system go down, 724Access Downtime Viewers will be available on inpatient units, EDs, and NL EMMC, NL AR Gould, and NL Mercy PACU & Cath Labs.
 - **NOTE:** information on patients admitted within 2 minutes prior to the downtime may not be available on 724AccessDowntime Viewer.
- Paper MARs can be printed for use for 00:00-07:00 (previous day MAR).
 - Staff should ensure when printing the Active Orders and/or MAR, that the date range fields titled “Print From” are reflective of the downtime date(s).

- Consider printing only the paper MAR for this downtime. Instructions on how to print patient MARs can be found on the Printing Patient MARs from 724 Downtime Viewers flyer.
- Additional printing consideration for “Orders Profile” on all patients with CPOE orders entered after 2200 to assure all active orders are available. Active orders will also be available via 724Access Viewers.
- Consider printing an “Orders Profile” (Tasks→ Reports→Orders Profile) on all patients with CPOE orders entered after 22:30 to assure all active orders are available. Active orders will also be available via 724Access Downtime Viewer.
- Clinical units should confirm availability of required paperwork in their downtime “toolkit.”
 - Lab results will be sent to all units on paper during the downtime.
 - Discharge paperwork will be sent to the clinical units (if required).
 - Newly transcribed documents will not post to PowerChart during the downtime. All reports will cross to PowerChart when it becomes available.
- **Order Templates** are available on the [CDS Portal](#).